

"BLUEHELIX PRO RRT 18S" GC N° 41-267-49 "BLUEHELIX PRO RRT 24S" GC N° 41-267-50 "BLUEHELIX PRO RRT 30S" GC N° 41-267-51

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BLUEHELIX PRO RRT 185 / 245 / 305











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- Read the warnings in this instruction booklet carefully since they provide important information on safe installation, use and maintenance.
 - This instruction booklet is an integral and essential part of the product and must be kept with care by the user for future reference.
 - If the unit is sold or transferred to another owner or if it is to be moved, always make sure the booklet stays with the boiler so that it can be consulted by the new owner and/or installer.
 - Installation and maintenance must be carried out by professionally qualified personnel, according to current regulations and the manufacturer's instructions.
 - Incorrect installation or inadequate maintenance can result in damage or injury. The manufacturer declines any liability for damage caused by errors in installation and use or by failure to follow the instructions provided.
 - Before carrying out any cleaning or maintenance operation, disconnect the unit from the power supply using the system switch and/or the special cut-off devices.
 - In case of a fault and/or poor operation, deactivate the unit and do not try to repair it or directly intervene. Contact professionally qualified personnel. Any repair/replacement of the products must only be carried out by qualified personnel using ge-

nuine parts. Failure to comply with the above can compromise the safety of the unit.

- Periodic maintenance performed by qualified personnel is essential in order to ensure proper operation of the unit.
- This unit must only be used for its intended purpose. Any other use is deemed improper and therefore hazardous.
- After unpacking, check the good condition of the contents. The packing materials are potentially hazardous and must not be left within the reach of children.
- The unit can be used by children aged at least 8 years and by persons with reduced physical, sensory or mental capabilities, or lacking experience or the necessary knowledge, only if under supervision or they have received instructions on its safe use and the related risks. Children must not play with the unit. Cleaning and maintenance intended to be done by the user can be carried out by children aged at least 8 years only if under supervision.
- In case of doubt, do not use the unit. Contact the supplier.
- The unit and its accessories must be appropriately disposed of in compliance with current regulations.
- The images given in this manual are a simplified representation of the product. In this representation there may be slight and insignificant differences with respect to the product supplied.

This symbol indicates "CAUTION" and is placed next to all safety warnings. Strictly follow these instructions in order to avoid danger and damage to persons, animals and things

² This symbols calls attention to a note or important notice.

This symbol, which is used on the product, packaging or documents, means that at the end of its useful life, this product must not be collected, recycled or disposed of together with domestic waste.

Improper management of electric or electronic waste can lead to the leakage of hazardous substances contained in the product. For the purpose of preventing damage to health or the environment, users are kindly asked to separate this equipment from other types of waste and to ask for it to be dealt with by the municipal waste service or dealer under the conditions and according to the methods set down in national and international laws transposing the Directive 2012/19/EU.

Separate waste collection and recycling of unused equipment helps to save natural resources and to guarantee that this waste is processed in a manner that is safe for health and the environment.

For more information about how to collect electric and electronic equipment and appliances, please contact your local Council or Public Authority competent to issue the relevant permits.

The CE marking certifies that the products meet the essential requirements of the relevant directives in force.

The declaration of conformity may be requested from the manufacturer.

COUNTRIES OF DESTINATION: GB



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1. Operating instructions

1.1 Introduction

Dear Customer,

BLUEHELIX TECH RRT S is a high-efficiency, low emissions **premix condensing** heat generator with a stainless steel **heat exchanger**, using natural gas or LPG and equipped with a microprocessor control system.

The sealed chamber unit is designed for indoor installation with temperatures as low as -5°C (-15°C with optional antifreeze kit).

1.2 Control panel



fig. 1- Control panel

Panel legend fig. 1

- 1 DHW temperature setting decrease button
- 2 DHW temperature setting increase button

Indication during operation

Heating

μD

A heating demand (generated by the Room Thermostat or Remote Timer Control) is indicated by the activation of the radiator symbol (detail 13 - fig. 1).

The display (detail 12 - fig. 1) shows the actual heating flow temperature and after the heating demand a standby or delay time message "d2" appears (see fig 2).

Fault

In case of a fault (see cap. 3.4 "Troubleshooting") the display shows the fault code (detail 12 - fig. 1) and during safety pause times the messages "d3" or "d4" will be displayed.

- 3 Heating system temperature setting decrease button
- 4 Heating system temperature setting increase button
- 5 Display
- 6 Reset button Outside Temperature Compensation7 Mode selection button: "Winter", "Summer",
- "Unit OFF", "ECO", "COMFORT"
- 8 Eco (Economy) or Comfort mode
- 9 DHW demand
- 10 Summer mode
- 12 Multifunction display (flashing during exchanger protection function)
- 13 Heating demand
- **14a** Burner lit (flashing during calibration function and self-diagnosis phases)
- 14b Appears when a fault has occurred causing the unit to shut down. To restore unit operation, press the RESET button (detail 6)
- 17 External sensor detected (with optional external probe)



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Boiler not electrically powered



To avoid damage caused by freezing during long idle periods in winter, it is advisable to install an external frost protection kit & ensure the Gas, water & power supplies are maintained correctly.



fig. 3- Boiler not electrically powered

Boiler electrically powered

Switch on the power to the boiler (Max 3 amp switched fused spur supply at 230v a.c)..



fig. 4- Switching on / Software version



fig. 5- Vent with fan on



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fig. 6- Vent with fan off

- During the first 5 seconds the display shows the P.C.B software version (fig. 4).
- For the following 20 seconds the display will show FH which Indicates the heating system air venting cycle with the fan operating (fig. 6). The internal pump will cycle on & off during this period.
- In the next 280 seconds, the venting cycle continues with the fan off (fig. 7) & again the pump will cycle on & off.
- Open the gas isolation valve under the boiler
- When the message **Fh** disappears, the boiler is ready to operate automatically whenever domestic hot water is drawn or there is a heating demand.

Electronically turning the boiler off and on

To switch modes, press the winter/summer/off button, for about 1 second, in the order indicated in fig. 7.

- A = Winter Mode (Heating & hot water) Heating via external controls i.e time clock & room thermostat.
- B = Off Mode (Boiler frost protection only no heating or hot water) services must be maintained.

To turn the boiler off, press the winter/summer/off button (detail 7 - fig. 1) repeatedly until the display shows dashes.



fig. 7- Turning the boiler off



When the boiler is turned off, the printed circuit board is still powered. Domestic hot water and heating are disabled. The frost protection system remains activated. To operate the boiler normally, press the **winter/ summer/off button** (detail 7 - fig. 1) twice.



fig. 8

The boiler will be immediately ready.

The frost protection system does not work when the power and/or gas to the unit are turned off. In winter to avoid damage to the entire system caused by freezing during long periods of shutdown, it is advisable to fit an external frost protection kit.

NOTE - If the sun symbol does not appear on the **display** but the multifunction numbers are present, the boiler is in "Winter" mode.

1.4 Adjustments

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Heating temperature adjustment

Use the heating buttons (details 3 and 4 - fig. 1) to adjust the temperature from a min. of 20° C to a max. of 75° C.





Room temperature adjustment (with optional room thermostat)

Using a room thermostat, or programmable room thermostat set the temperature required in the rooms. (The use of a room thermostat / programmable thermostat is mandatory as per the Building regulations part L).

Room temperature & time adjustment (with optional room thermostat)

Using the remote timer control, set the required temperature in the rooms. The boiler will adjust the system water according to the required room temperature. For operation with remote timer control, please refer to the relevant instruction manual.



2. Installation

2.1 General Instructions

This unit must only be used for its intended purpose. This unit is designed to heat water to a temperature below boiling point and must be connected to a heating system and/or a water supply system for domestic use, compatible with its performance, characteristics and heating capacity. Any other use is deemed improper.

THE BOILER MUST ONLY BE INSTALLED BY QUALIFIED PERSONNEL, IN COMPLIANCE WITH ALL THE IN-STRUCTIONS GIVEN IN THIS TECHNICAL MANUAL, THE PROVISIONS OF CURRENT LAW, THE REQUIRE-MENTS OF THE TECHNICAL STANDARDS (BS) AND ANY LOCAL REGULATIONS AND THE RULES OF PROPER WORKMANSHIP.

Incorrect installation can cause damage or injury for which the manufacturer cannot be deemed responsible.

The unit must be installed in compliance with these instructions and the following standards applicable in Great Britain.

Gas Safety Regulations (Installations & Use).

Local Building Regulations.

The Building Regulations (Part L).

The Buildings Standards (Scotland - Consolidated) Regulations).British Standards Codes of Practice (BSI): The Industry Guidance For Installers On Condensate Drainage Pipe Installation (HHIC)

B.S.	5440	Part 1	Flues
B.S.	5440	Part 2	Air flow and ventilation
B.S.	5449		Forced circulation hot water production systems
B.S.	6798		Installation of gas-fired boilers for hot water
B.S.	6891		Gas systems
B.S.	7671		IEE wiring system standards
B.S.	4814		Specifications for expansion tanks
B.S.	5482		LPG systems
B.S.	7593		Water treatment in central heating systems for DHW production
B.S.	5546		Installation of systems for DHW production
B.S.	7967		Guide for the use of electronic portable combustion gas analysers

Model Water By-Laws (Great Britain)

B.S. 5955-8 Installation of plastic pipes

For Northern Ireland the relevant laws in force must be observed.

Safe handling of materials

Pay attention when handling the boiler insulation panels as they contain materials that could irritate the skin. No part of the boiler contains asbestos, mercury or CFC's.

The use Personal Protective Equipment (PPE) is always recommended.

Advice for transport and handling

For lifting and transporting always take suitable safety precautions: keep your back straight, bend knees, do not turn your body, move feet, avoid bending forward or sideways and keep the load as close as possible to your body.

If possible, use a trolley or other suitable means to carry the boiler.

Grip the boiler firmly and, before lifting it, try and find the point where the load is concentrated in order to establish the centre of gravity and suitably reposition yourself. Ideally seek assistance in lifting the boiler.



2.2 Place of installation

The combustion circuit is sealed with respect to the place of installation and therefore the unit can be installed in any room. However, the place of installation must be sufficiently ventilated to prevent the creation of dangerous conditions in case of even slight gas leaks. This safety regulation is provided for by EEC Directive no. 90/396 for all gas units, including those with a sealed chamber.

In any case, the place of installation must be free of dust, flammable materials or objects or corrosive gases.

The boiler is arranged for wall mounting and comes standard with a hanging bracket. A paper template for marking the drilling points on the wall is provided in the box. The wall fixing must ensure stable and effective support for the boiler.



If the unit is enclosed in a cabinet or mounted alongside, a space must be provided for removing the casing and for normal maintenance operations. The minimum measurements to be respected are given in fig. 10.



fig. 10 - Minimum distances around the boiler

- A Min. 2,5 cm
- B Min. 20 cm
- C Min. 30 cm
- D Min. 60 cm (via an openable panel)

2.3 Plumbing connections

Important

The heating capacity of the boiler must be previously established by calculating the building's heat requirement according to the current regulations. To ensure proper operation and long boiler life, the plumbing system must be adequately sized and complete with all the necessary accessories, including a room thermostat, a thermostatic radiator valve (TRV), etc. The system flow and return pipes must have a diameter of at least 22 mm for the first 3 m of length from the unit.

If the system delivery and return pipes follow a path where air pockets could form in certain places, it is advisable to install vent valves at these points. Also, install type "A" drain cocks at the lowest points in the system to allow complete emptying.

The temperature drop between the delivery manifold and the return to the boiler should not exceed 20 °C.

A flow rate of at least 6 litres/min through the heat exchanger is required.



Do not use the water system pipes to earth electrical appliances.

Before installation, carefully flush all the heating system pipes to remove any residuals or impurities that could affect proper operation of the unit (as required by BS 7593 Building regs Doc L).



The safety valve discharge must be connected to a 15 mm diameter copper pipe descending from the boiler to run off system water in case of overpressure in the heating circuit. Otherwise, the boiler manufacturer cannot be held liable if the discharge valve operates and floods the room. The discharge must be run to the outside of the building to prevent the risk of damage or injury caused by discharged hot water in case of overpressure in the system.

Isolation valve kit

The isolation valves supplied (see fig. 11) must be installed between the boiler and heating system to allow the boiler to be isolated from the system if necessary.





- A Heating Flow 3/4" (22mm with isolation valve fitted)
- **C** Gas 3/4" (22mm with yellow isolation valve fitted)
- F Heating Return 3/4" (22mm with isolation valve c/w filter fitted)

fig. 11 - Isolation valve kit

Important



Connections to the boiler must be made in such a way as to ensure that its internal pipes and fittings are free of stress. If a pressure reducing valve C/W non-return is installed to the boilers cold water supply it must be situated at least 3 metres from the boiler or a mini expansion vessel suitable for potable water, & correctly sized, may be used.



Before installation, flush all the pipes of the system thoroughly to remove any residuals or impurities that could affect correct operation of the unit.

In case of replacement of boiler within existing installations, the system must be completely emptied and cleaned of any sludge and pollutants. For that purpose only use suitable guaranteed products for heating systems (see next section), that do not harm metals, plastics or rubber. The manufacturer declines any liability for damage caused to the boiler by failure to clean the system to BS7593 & correctly dose with an approved inhibitor.

Make the connections to the respective points (see fig. 11 and fig. 46) as per the symbols on the bottom of the unit.

Make up water

Provision must be made for replacing water lost from the sealed system. Reference should be made to BS6798, for methods of filling and making up sealed systems. There must be no direct connection between the boiler's central heating system and the mains water supply. The use of mains water to charge and pressurise the system directly, is conditional upon the Local Water Byelaws. Again any such connection must be disconnected after use. Ensure the filling point is on the return pipe to the boiler.

Attention - is drawn to the Model Water Byelaws.

Filling Loop in fig. 12 is supplied with boiler.

Key

- 1. C.H. filling valve
- 2. Temporary connection
- 3. Cold water supply valve
- 4. Double check valve



fig. 12 - Filling Loop (supplied with boiler)



The maximum domestic water pressure for the inlet supply is 9 bar (130 P.S.I.). If the cold mains supply exceeds 5 bar (72 P.S.I.), a water governor or pressure reducing valve must be fitted by the installer into the mains supply in an inconspicuous but accessible position preferably between 3 and 5 metres (10-16ft) before the appliance. Such a valve must be approved by WRAS. The fitting of a DHW expansion vessel is also recommended.

Antifreeze system, antifreeze fluids, additives and inhibitors

When necessary, antifreeze fluids, additives and inhibitors can be used only if the manufacturer of such fluids or additives guarantees that they are suitable and will not cause damage to the heat exchanger or other components and/or materials within the boiler and system. Any products used must be suitable & approved for use within a domestic heating system & noted within the benchmark certificate, a suitable label must be attached to the boiler indicating the products used & any COSH advisory information, a warning stating "Do Not Drain" must also be on the label.

System water characteristics

BLUEHELIX TECH RRT S boilers are suitable for sealed systems only.

The water within a heating system must have the characteristics required by UNI 8065, and comply with laws and regulations in force and the provisions of EN14868 (protection of metallic materials against corrosion).

The return water from the heating system should have a "magnetic type filter" fitted to prevent any magnetite from entering the pump assembly or heat exchanger

The filling water (first filling and subsequent replenishment) must be clear, with hardness below 120ppm / mg/litre and treated with suitable chemical conditioners against the initiation of corrosion, that are not aggressive on metals and plastics, do not develop gases, in low-temperature systems, & do not cause proliferation of bacterial or microbial masses.

The water in the system must be periodically checked at least once a year with the annual boiler service. The water should possibly have a clear appearance, & a hardness level below 60ppm for new systems and below 80ppm for existing systems, pH above 7 and below 8.5, iron content (Fe) below 0.5 mg/l, copper content (Cu) below 0.1 mg/l, chloride content below 50mg/l, electrical conductivity below 200 µs/cm, and must contain chemical conditioners in a concentration sufficient to protect the system for at least one year. Bacterial or microbial loads must not be present in low temperature systems

Recommended chemical conditioners:

SENTINEL X100 Inhibitor and SENTINEL X300 Cleaner

FERNOX F1 Inhibitor and FERNOX F3 Cleaner

SCALEMASTER SM-1 or SM-Pro Inhibitor and SM-3 or SM-Pro Cleaner

The unit is equipped with a frost protection system that activates the boiler in heating mode when the system flow water temperature falls below 6°C. The device is not active if the power and/or gas supply to the unit has been isolated. If necessary, for system protection use a suitable antifreeze liquid that meets the same requirements as detailed above and written in Standard UNI 8065.

The presence of deposits on the boilers heat exchange surfaces due to non-compliance with the above requirements will invoke the remainder of the warranty.

2.4 Gas connection



Before making the connection to the Gas supply pipework, ensure that the appliance is suitable & labelled for operation with the type of fuel available.

The gas must be connected to the corresponding union (see fig. 11 - C & fig. 46 - 7) in conformity with current regulations, with a rigid metal copper pipe, installing the supplied Gas isolation valve between the system and boiler. Make sure that all the gas connections are tightness tested. To prevent the risk of fire or explosion.

2.5 Electrical connections

IMPORTANT



BEFORE CARRYING OUT ANY OPERATION THAT REQUIRES REMOVING THE CASING, DISCONNECT THE BOILER FROM THE ELECTRIC MAINS WITH THE MAIN SWITCH.

NEVER TOUCH THE ELECTRICAL COMPONENTS OR CONTACTS WITH THE MAIN SWITCH TURNED ON! DANGER OF ELECTRIC SHOCK WITH RISK OF INJURY OR DEATH!



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The unit must be connected to an efficient Earthing system in accordance with applicable safety regulations. Have the efficiency and suitability of the Earthing system checked by professionally qualified personnel; the Manufacturer declines any liability for damage caused by failure to earth the system.

The boiler is prewired and provided with a three core cable, for connection to the electrical supply. The connection to the supply must be made permanent with a double pole switched fused spur with a minimum contact opening of at least 3 mm, a maximum fuse of rating of 3A in the Live side of the switch to the boiler. Ensure the polarities are correct (LIVE: brown wire / NEUTRAL: blue wire / EARTH: yellow-green wire in the connections to the power supply.



The boiler's supply cable **MUST NOT BE REPLACED BY THE USER If the cable gets damaged, turn the boiler off and have the cable replaced only by professionally qualified personnel**. In case of replacement, only use cable type "HAR H05 VV-F" 3x0.75 mm2 with max. external diameter of 8 mm. Do not splice into the existing power cable supply for another control device as this will void any remaining warranty with the boiler & may render the appliance unsafe to work on or use.

Room thermostat (optional)

IMPORTANT: THE ROOM THERMOSTAT MUST HAVE VOLTAGE-FREE CONTACTS ONLY. CONNECT-ING 230V TO THE ROOM THERMOSTAT TERMINALS WILL PERMANENTLY DAMAGE THE PCB.

When connecting a time control or timer, the power supply can be taken from the back of the PCB housing, see fig 20. or with the supplied batteries if required (design specific).

The room thermostat connections fig 20 Item 72 is also OpenTherm compliant this can be used to connect any of our OpenTherm controls.

Accessing the electrical terminal block and fuse

Remove the front panel ("Opening the front panel" on page 31) to access the terminal block (**M**) and fuse (**F**) by proceeding as follows (fig. 13 and fig. 14). The terminals indicated in fig. 14 must be with voltage-free contacts (not 230V). The arrangement of the terminals for the various connections is also given in the wiring diagram in fig. 55.

NOTE - The terminals 14 &15 are 230v Live & Neutral to power an external clock if required (Optional extra).

Ferroli OpenTherm RF Smart Control (option) part number Y87RFC2124 should be connected to terminals 5 & 6

(see 139 fig. 14 below) It does not require a 230v connection







A On/Off switch (option) configurable **138** Outside sensor (option) see OTC section **139** OpenTherm room timer connection (option) **72** Programmable room thermostat (option) **14 & 15** 230v supply for external controls (option)

fig. 14



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Standard system

For a general pipe layout and wiring diagram on the "S" and "Y" plan systems please see fig. 15, fig. 16, fig. 17 and fig. 18.

BLUEHELIX "S" Plan



fig. 15 - Pipe layout



fig. 16 - Wiring diagram

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BLUEHELIX "Y" Plan





2.6 Flue ducts

THE BOILER MUST BE INSTALLED IN PLACES THAT MEET THE FUNDAMENTAL REQUIREMENTS FOR VENTILATION. OTHERWISE THERE IS A DANGER OF SUFFOCATION OR INTOXICATION.

READ THE INSTALLATION AND MAINTENANCE INSTRUCTIONS BEFORE INSTALLING THE UNIT. ALSO FOLLOW THE DESIGN INSTRUCTIONS.

IN CASE OF PRESSURES ABOVE 200 Pa INSIDE THE FUME EXHAUST PIPES, CLASS "H1" FLUES MUST BE USED.

Important

The unit is "type C" with a sealed chamber and forced draught; the air inlet and flue outlet must be connected to one of the following extraction/suction systems. Before installation, check and carefully observe the above descriptions.

The positioning of wall and/or roof terminals and the minimum distances from windows, walls & ventilation outlets must be adhered to as per BS5440.

Connection with concentric chimney flues



fig. 19 - Examples of connection with concentric chimney flues (

Table. 1- Max. length concentric chimney flues

	18S		24S		30S	
	Concentric	Concentric	Concentric	Concentric	Concentric	Concentric
	60/100	80/125	60/100	80/125	60/100	80/125
Max. permissible length (horizontal)	7 m	28 m	7 m	20 m	7 m	20 m
Max. permissible length (vertical)	8 m	20111	8 m	20111	8 m	2011
Reduction factor 90° bend	1 m	0.5 m	1 m	0.5 m	1 m	0.5 m
Reduction factor 45° bend	0.5 m	0.25 m	0.5 m	0.25 m	0.5 m	0.25 m

For concentric flue installations, you must use one of the following appliance adaptors. For the wall hole dimensions, refer to the dimensions on the template or refer to Section 4 Technical data & characteristics. Any horizontal sections of the flue must slope slightly back towards the boiler to prevent any condensate causing a nuisance from dripping out the flue terminal.

NOTE: The flue terminal length must be sealed both inside & out through the external wall with a suitable sand & cement mix.



fig. 20- Appliance adaptors for concentric chimney flues



Connection with 80mm Twin pipes



fig. 21- Examples of connection with Twin pipe system (=> = Air / => = Fumes)

Table. 2 - Examples & Classification

Туре	Description
C1X	Wall horizontal exhaust and intake. The inlet/outlet terminals must be together on the same wall to ensure they are in the same pressure zone. The terminals should protrude a maximum of 15cm from the wall, with a max 50cm separation (min 15cm)
C3X	Roof vertical exhaust and intake. The inlet/outlet ducts are combined within the room sealed vertical flue terminal.
C5X	Wall or roof exhaust and intake separate or in areas with different pressures. The exhaust and intake must be positioned on the same facing elevation of the building & not opposite to each other.
C6X	Intake and exhaust with separately certified pipes (EN 1856/1)
B2X	Intake from installation room or compartment utilising wall or roof flue terminal options. IMPORTANT - THE ROOM MUST BE PROVIDED WITH APPROPRIATE VENTILATION FOR COMBUSTION PURPOSES

Twin flue appliance adaptor, to facilitate the use of the separate 80mm flue & 80mm air ducts:



fig. 22- Twin flue appliance adaptor for separate ducts

Before installation, make sure the maximum permissible length has not been exceeded, by means of a simple calculation:

- 1. Establish the layout of the proposed the twin pipe system, including any accessories and outlet terminals.
- 2. Consult table 4 and identify the losses in meq (equivalent metres) for each & every component.
- 3. Check that the sum of total losses is less than or equal to the maximum permissible length in table 3.

Table. 3- Max. length separate ducts

MODELS	18S	24S	30S
Max. permissible length	80 m _{eq}	70 m _{eq}	70 m _{eq}



Table. 4- Accessories

			Losses in m _{eq}			
				Air	Fume exhaust	
				intake	Vertical	Horizontal
	PIPE	1 m M/F	1KWMA83W	1.0	1.6	2.0
	BEND	45° M/F	1KWMA65W	1.2		1.8
		90° M/F	1KWMA01W	1.5		2.0
Ø 80	PIPE SECTION	with test point	1KWMA70W	0.3		0.3
~ •••	TERMINAL	air, wall	1KWMA85A	2.0		-
		fumes, wall with antiwind	1KWMA86A	-		5.0
	FLUE	Fume outlet only Ø80	010036X0 + 1KWMA86U	-		4.0
	ATTENTION: CONSIDER THE HIGH PRESSURE LOSSES OF Ø50 and Ø60 ACCESSORIES; USE THEM ONLY IF NECESSARY AND AT THE LAST FUME EXHAUST SECTION.					

Connection to collective flues



fig. 23- Examples of connection to collective flues (= Air / = Fumes)

Table. 5 - Examples & classification

Туре	Description
C2X	Intake and exhaust in common flue (intake and exhaust in same flue)
C4X	Intake and exhaust in common and separate flues, but undergoing similar pressure zones
C8X	Exhaust in single or common flue and wall air intake
B3X	Intake from installation room by means of concentric duct (that encloses the exhaust) and exhaust in common flue with natural draught
	▲ IMPORTANT- THE ROOM MUST BE PROVIDED WITH APPROPRIATE VENTILATION FOR COMBUSTION PURPOSES

If the boiler is to be connected **BLUEHELIX TECH RRT S** to a collective flue or to a single flue with natural draught, the flue or chimney must be expressly designed by professionally qualified technical personnel in conformity with the current regulations and be suitable for room sealed fan assisted boilers.

Backflow preventer valve

The boiler **BLUEHELIX TECH RRT S** is equipped as standard with a backflow preventer valve (anti-backflow system), therefore it can be connected **to a positive**pressure collective flue system, only if using G20 gas.



Position of terminals



fig. 24

Minimum dimensions of fume exhaust terminals				
Α	Directly under an opening, air inlet, openable window, etc.	300 mm		
В	Above an opening, air inlet, openable window, etc.	300 mm		
С	Horizontally to an opening, air inlet, openable window, etc.	300 mm		
D	Under gutters, drain pipes	75 mm		
Е	Under cornices or under eaves	200 mm		
F	Under balconies or garages	200 mm		
G	From a drain pipe or a vertical drain pipe	150 mm		
Н	From an internal or external corner	100 mm		
I	Above ground level, a roof or balcony	300 mm		
J	From a surface facing the terminal	600 mm		
К	From a terminal facing the terminal			
L	From a garage opening (e.g. door, window) with access to the home	1200 mm		
М	Vertically from a terminal on the same wall	1500 mm		
N	Horizontally from a terminal on the same wall	300 mm		
0	From the wall on which the terminal is fitted	N/A		
Р	From a vertical structure on the roof	150 mm		
Q	Above the intersection with the roof	300 mm		
NOTES	 N/A = Not applicable Also, the terminal must be at least 150 mm (fanned draught) from an opening made in the structure of the house a fitted element such as a window frame. Positions of flue terminals: if the flue is installed at a low level the potential effect of the plume must be cor Special plume management kits are available by request. The plume must not be directed towards: A frequented approach A window or door An adjacent property 	building to		



2.7 Condensate drain connection

IMPORTANT

The boiler has an internal trap for draining condensate. Install the push on hose "**B**" & sediment bowl before commissioning, the boiler fill the trap with approx. 0.5 L of water and connect the hose to a solvent welded waste system. For safety reasons the hose must form a tight seal into the waste system.



ATTENTION: THE UNIT MUST NEVER BE OPERATED WITH THE TRAP EMPTY!

OTHERWISE THERE IS A DANGER THAT PRODUCTS OF COMBUSTION COULD ENTER THE ROOM.



fig. 25- Condensate drain connection



Condensate drain

(Please follow BS 6798 or Industry Guidance for Installers on Condensate pipe Installation)

The condensate should be run inside as far as is practicably possible. For that purpose, use a pipe of at least 22 mm diameter and a trap with flexible connection supplied with the unit to facilitate connection of the condensate drain pipe.

The pipe must be in solvent weld plastic and not in copper, since the condensate has a pH of 4 (slightly acid).

If the condensate drain pipe cannot be run on the inside, then it is advisable to run it outside & into a gully connected to a sewer system.

The pipe sections going to the outside are exposed to the risk of freezing in particularly extreme weather conditions. To prevent this from occurring, it is advisable to reduce the length of the condensate drain pipes and run them on the inside, as much as possible, before going to the outside. It is mandatory to insulate the condensate pipe or apply a trace heating device to help prevent freezing of the condensate.

The pipes outside the building must be in solvent weld plastic with increased diameter of 40 mm covered with "Class 0" pipe insulation with a maximum length of 3m & connected to a condensate collection soakaway or external drain.

If using a condensate collection soakaway, it must be as indicated in the figure below, or use a specific system (such as Mc Alpine SOAK1GR) available from the majority of plumbing and heating suppliers.



fig. 26 - Condensate drain



3. Service and maintenance

ALL ADJUSTMENTS DESCRIBED IN THIS CHAPTER CAN ONLY BE CARRIED OUT BY SUITABLY QUAL-IFIED PERSONNEL REGISTERED WITH GAS SAFE IN THE APPROPRIATE CATEGORY .

3.1 Adjustments

Gas conversion

The unit can work with 2nd or 3rd family gases, and this is clearly indicated on the packaging and on the data plate of the unit. If the unit has to be used with a gas other than the factory-set one, proceed as follows:

- 1. Disconnect the power supply and turn off the gas.
- 2. Remove the front panel (see "Opening the front panel" on page 31).
- 3. Turn the Throttle (fig. 28) according to the position indicated in table 6.
- 4. Apply the label, contained in the conversion kit, near the data plate.
- 5. Refit the front panel and turn on the power to the boiler.
- 6. Modify the parameter for the type of gas:
 - Put the boiler in standby mode and press the Reset button (detail 6 fig. 1) for 10 seconds.
 - The display shows **100** and the text **"co"** flashing; press the **"Heating +"** button (detail 4 fig. 1) to set and view **120**. Then press the **"DHW +**" button (detail 2 - fig. 1) to set **123**.
 - Press the Reset button once (detail 6 fig. 1).
 - The display shows tS flashing; press the "Heating +" button once (detail 4 fig. 1).
 - The display shows Sc flashing; press the Reset button once (detail 6 fig. 1).
 - The display shows Sc alternating with 01 flashing;
 - Press the DHW buttons to set the parameter as per table 6.
 - press the "Heating +" button (detail 4 fig. 1).
 - The display shows Sc alternating with 02 flashing;
 - Press the Reset button (detail 6 fig. 1) for 10 seconds; the boiler will return to standby. The fan will be activated for about 20 seconds.
 - Turn on the gas.
- 7. MAKE SURE THE FRONT CASING IS CLOSED AND THE INTAKE/FUME EXHAUST DUCTS ARE COMPLETE-LY ASSEMBLED

Put the boiler in heating mode for at least 2 minutes. During this period the boiler performs a calibration and the flame symbol flashes on the display. The end of calibration is indicated by the flame symbol steady on the display. Check the combustion values (see following paragraph).



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Table. 6- THROTTLE position and parameter setting

Gas family	Gas type	Throttle position	Parameter setting	
2 nd	G20	1	nA	
3 rd	G31	2	LP	



fig. 27

fig. 28

Checking the combustion values

MAKE SURE THE FRONT CASING IS CLOSED AND THE FLUE SYSTEM IS CORRECTLY ASSEMBLED & IN-STALLED TO THE CURRENT REGULATIONS.

- 1. Put the boiler in heating mode for at least 2 minutes. During this period if the flame symbol flashes on the display, it means that the boiler is performing a calibration. Wait until the flame becomes steady (end of calibration).
- 2. Activate the TEST mode (see "TEST mode activation" on page 22).
- 3. With the boiler working at maximum and then minimum output, connect a calibrated electronic combustion analyser, to the flue gas sampling point on the appliance conector, check that the CO2 content in the flue, matches that given in the below table.

Cor	nbustion Values	G20	G31
Α	New boiler (first ignition/conversion or electrode replacement)	7.5%-9.9%	9%-11.5%
В	Boiler with at least 500 hours of operation	9%+/-0.8	10%+/-0.8

- 4. If the combustion values do not match, perform the **100% calibration** as described in the following paragraph.
- 5. Value A: if the values still do not match, do not activate other calibrations, as the system needs to work longer to be able to self-adapt.
- 6. Value B: if the values still do not match yet, proceed with activation of the parameter SC12 or SC13, depending on the type of adjustment necessary (see ""Sc" Combustion Control Parameters Menu" on page 27)



100% calibration

IMPORTANT: DURING THE AUTOMATIC CALIBRATION PROCESS OF THE CO2 VALUE, THE FRONT CASING OF THE BOILER MUST BE CLOSED AND THE CHIMNEY / FLUE SYSTEM CORRECTLY ASSEMBLED & IN-STALLED TO THE CURRENT REGULATIONS.

100% calibration, manual

Calibration procedure.

- Put the boiler (preferably) in heating mode. Press the Reset button (detail 6 fig. 1) for 10 seconds.
- The display shows 100 and the text "Co" flashing; press the "Heating +" button (ref. 4 fig. 1) to set and view 120.
- Then press the "DHW +" button (ref. 2 fig. 1) to set 123.
- Press the **Reset** button (ref. 6 fig. 1) once.
- The display shows Ts flashing; press the "heating +" button (ref. 4 fig. 1) once.
- The display shows **Sc** flashing; press the **reset** button once.
- The display shows Sc alternating with 01 flashing;
- Press the "heating +" button (ref. 4 fig. 1) until displaying Sc alternately with 15 flashing;
- Press the "DHW +" button and the display shows "00";
- Press the "DHW +" button and the display shows "01";
- Press the "heating +" button (ref. 4 fig. 1) and the 100% calibration mode will activate, displaying the message "CA" and "LI" alternating.
- After calibration, the display will show Sc alternating with 15 flashing.
- Press Reset (ref. 6 fig. 1) for 10 seconds to exit the Sc menu.

100% calibration, automatic

Automatic calibration can occur under certain circumstances in the absence of heating demand and is indicated by the flashing flame symbol on the display.

Loading parameters with "BCC KEY"

The "BCC KEY" device allows the updating of combustion parameters for boiler type.

It is used in case of replacement of the PCB of some boiler models.

To use the "BCC KEY", refer to the instructions contained in the kit code 3980H730.

TEST mode activation

Perform a heating or DHW demand.

Press the heating buttons (detail 3 and 4 - fig. 1) together for 5 seconds to activate TEST mode. The boiler lights at Ignition rate & the ramps up to maximum heating power set, as described in the following section.

The heating and DHW symbols (fig. 29) flash on the display; the heating power will appear alongside.



fig. 29- TEST mode (heating power = 100%)

Press the heating buttons (details 3 and 4 - fig. 1) to increase or decrease the power (Minimum=0%, Maximum=100%). By pressing the DHW "-" **button** (detail 1 - fig. 1), boiler output is immediately adjusted to minimum (0%). Wait about 1 minute for stabilisation.

By pressing the DHW "+" **button** (detail 2 - fig. 1), boiler output is immediately adjusted to maximum (100%). To deactivate the TEST mode, press the heating buttons simultaneously (details 3 and 4 - fig. 1) for 5 seconds. The TEST mode is automatically disabled after 15 minutes.



Heating power adjustment

To adjust the heating power, switch the boiler to TEST mode (see sec. 3.1). Press the heating buttons detail 3 - fig. 1 to increase or decrease the power (min. = 00 - max. = 100). Press the **reset** button within 5 seconds and the maximum output will be saved. Exit TEST mode (see sec. 3.1).

Service menu

ONLY QUALIFIED PERSONNEL CAN ACCESS THE SERVICE MENU AND MODIFY PARAMETERS.

The card Service Menu is accessed by pressing the Reset button for 10 seconds.

The display will show: "100" and the message "co" flashing.

Then set "103" with the DHW buttons, with the heating buttons set "123" and confirm by pressing the Reset button.

Five submenus are available: press the Heating buttons to select, in increasing or decreasing order, "tS", "sC", "In", "Hi" or "rE".

To enter the selected menu, press the **reset** button once.

"tS" - Transparent Parameters Menu

Press the Heating buttons to scroll the list of parameters in increasing or decreasing order. Press the DHW buttons to view or modify the value of a parameter: the change will be automatically saved.

Contents	Description	Range	Default
b01	Boiler type selection	 1 = BITHERMAL INSTANTANEOUS 2 = MONOTHERMAL HEATING only (also with OPTIONAL STORAGE TANK) 3 = MONOTHERMAL COMBI 4 = MONOTHERMAL with STORAGE TANK 	2 = MONOTHERMAL HEATING
b02	Exchanger type	1 ÷ 4	1 = mod. 18S 2 = mod. 24S 3 = mod. 30S 4 = /
	Absolute Maximum Heating Power (b02=1)	0 ÷ 100% (Do not modify the value)	83%
b03	Absolute Maximum Heating Power (b02=2)	0 ÷ 100% (Do not modify the value)	mod. 18S = 77% mod. 24S = 85% mod. 30S = 85%
	Absolute Maximum Heating Power (b02=3)	0 ÷ 100% (Do not modify the value)	85%
	Absolute Maximum Heating Power (b02=4)	0 ÷ 100% (Do not modify the value)	90%
b04	System water pressure protection selection	0=Pressure switch, 1=Pressure transducer	0=Pressure switch
b05	Summer / Winter function	0 = WINTER - SUMMER - OFF 1 = WINTER - OFF	1 = Enabled
	Variable input contact operation selection (b01=1)	0=Flowmeter off, 1=System thermostat, 2=Second room thermostat, 3=Warning/Notification, 4=Safety thermostat	2=Second room therm.
b06	Variable input contact operation selection (b01=2)	0=Continuous Comfort, 1=System thermostat, 2=Second room thermostat, 3=Warning/Notification, 4=Safety thermostat	2=Second room therm.
000	Variable input contact operation selection (b01=3)	0=Flowmeter off, 1=System thermostat, 2=Second room thermostat, 3=Warning/Notification, 4=Safety thermostat	2=Second room therm.
	Variable input contact operation selection (b01=4)	0=Continuous Comfort, 1=System thermostat, 2=Second room thermostat, 3=Warning/Notification, 4=Safety thermostat	2=Second room therm.
	Relay card LC32 operation selection (b01=1)	0=External gas valve, 1=Alarm, 2=System loading sole- noid valve, 3=solar 3-way valve, 4=Second heating pump, 5=Alarm2, 6=Burner On, 7=Frost protection active.	0=External gas valve
b07	Relay card LC32 operation selection (b01=2)	0=External gas valve, 1=Alarm, 2=System loading sole- noid valve, 3=Legionella pump, 4=Second heating pump, 5=Alarm2, 6=Burner On, 7=Frost protection active.	0=External gas valve
507	Relay card LC32 operation selection (b01=3)	0=External gas valve, 1=Alarm, 2=System loading sole- noid valve, 3=solar 3-way valve, 4=Second heating pump, 5=Alarm2, 6=Burner On, 7=Frost protection active.	0=External gas valve
	Relay card LC32 operation selection (b01=4)	0=External gas valve, 1=Alarm, 2=System loading sole- noid valve, 3=solar 3-way valve, 4=Second heating pump, 5=Alarm2, 6=Burner On, 7=Frost protection active.	0=External gas valve



BLUEHELIX TECH RRT 185 / 245 / 305

	Description	Range	Default
	Hours without DHW drawn (b01=1)	0-24 hours (time for temporary deactivation of comfort mode without drawing)	24 hours
b08	No effect on adjustment (b01=2)	0-24 hours (time for temporary deactivation of comfort mode without drawing)	24 hours
500	Hours without DHW drawn (b01=3)	0-24 hours (time for temporary deactivation of comfort mode without drawing)	24 hours
	No effect on adjustment (b01=4)	0-24 hours (time for temporary deactivation of comfort mode without drawing)	24 hours
b09	Fault 20 status selection	0=Deactivated, 1=Enabled (Only for versions with pres- sure transducer)	0=Deactivated
	Comfort burner on time (b01=1)	0-40 seconds	15 seconds
h10	Not implemented (b01=2)		
010	Not implemented (b01=3)		
	Not implemented (b01=4)		
	Flowmeter timing (b01=1)	0=Deactivated, 1-10=seconds	0=Deactivated
	Storage tank preparation mode (b01=2)	0=Fixed primary, 1=Linked to setpoint, 2=Ramp	0=Fixed primary
b11	Flowmeter timing (b01=3)	0=Deactivated, 1-10=seconds	0=Deactivated
	Storage tank preparation mode (b01=4)	0=Fixed primary 1=Linked to setpoint 2=Ramp	0=Fixed primary
	Modulation delta $(b01-1)$		
	Priority override - Activation (b01-2)		30 minutes
b12	Modulation dolta (b01-2)		
	Nodulation delta (b01=3)		
	Priority override - Activation (b01=4)	0-255 minutes	30 minutes
	Not implemented (b01=1)		
b13	Priority override - Deactivation (b01=2)	0-255 minutes	15 minutes
	Not implemented (b01=3)		
	Priority override - Deactivation (b01=4)	0-255 minutes	15 minutes
b14	Pump antiblock operation time	0-20 seconds	5 seconds
	Flowmeter type selection (b01=1)	0=Flow. (450 imp/l), 1=Flow. (700 imp/l), 2= Flow. (190 imp/l)	2= Flowmeter (190 imp I)
b15	No effect on adjustment (b01=2)	0=Flow. (450 imp/l), 1=Flow. (700 imp/l), 2= Flow. (190 imp/l)	2= Flowmeter (190 imp. I)
	Flowmeter type selection (b01=3)	0=Flow. (450 imp/l), 1=Flow. (700 imp/l), 2= Flow. (190 imp/l)	2= Flowmeter (190 imp) I)
	No effect on adjustment (b01=4)	0=Flow. (450 imp/l), 1=Flow. (700 imp/l), 2= Flow. (190 imp/l)	2= Flowmeter (190 imp/ I)
b16	Fan frequency in standby mode	0-100%	0%
b17	Summer/Winter symbol	0 = Disabled, 1 = Enabled	0 = Disabled
	DHW mode activation flow rate (b01=1)	0-100L/min/10	25
	No offect on adjustment (b01-2)		-
1.40	No ellect on adjustment (bu r=z)	0-100L/min/10	25
b18	DHW mode activation flow rate (b01=3)	0-100L/min/10 0-100L/min/10	25 25
b18	DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4)	0-100L/min/10 0-100L/min/10 0-100L/min/10	25 25 25 25
b18	DHW mode activation flow rate (b01=2) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1)	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10	25 25 25 25 20
b18	DHW mode activation flow rate (b01=2) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2)	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10	25 25 25 20 20
b18 b19	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3)	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10	25 25 25 20 20 20
b18 b19	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4)	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10	25 25 25 20 20 20 20 20
b18 b19	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Elue material soluction	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-500L/min/10	25 25 25 20 20 20 20 20 20 20
b18 b19 b20	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC	25 25 25 20 20 20 20 20 20 0=Standard
b18 b19 b20 b21	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C	25 25 25 20 20 20 20 20 20 0=Standard 88°C
b18 b19 b20 b21 b22	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature CPVC flue maximum temperature	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C	25 25 25 20 20 20 20 20 20 20 20 0=Standard 88°C 93°C
b18 b19 b20 b21 b22 b23	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature CPVC flue maximum temperature Standard flue shutdown maximum tempera- ture	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C	25 25 25 20 20 20 20 20 20 20 20 20 0=Standard 88°C 93°C 100°C
b18 b19 b20 b21 b22 b23 b24	DHW mode activation flow rate (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature CPVC flue maximum temperature Standard flue shutdown maximum temperature PVC flue shutdown maximum temperature	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C 60-110°C	25 25 25 20 20 20 20 20 20 20 0=Standard 88°C 93°C 100°C 93°C
b18 b19 b20 b21 b22 b23 b23 b24 b25	No effect on adjustment (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature CPVC flue maximum temperature Standard flue shutdown maximum temperature PVC flue shutdown maximum temperature CPVC flue shutdown maximum temperature	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C 60-110°C 60-110°C	25 25 25 20 20 20 20 20 20 0=Standard 88°C 93°C 100°C 93°C 93°C 93°C
b18 b19 b20 b21 b22 b23 b24 b25 b26	No effect on adjustment (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature CPVC flue maximum temperature Standard flue shutdown maximum temperature CPVC flue shutdown maximum temperature Flow temperature limit in automatic calibration	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C 60-110°C 60-110°C 60-110°C	25 25 25 20 20 20 20 20 20 0=Standard 88°C 93°C 100°C 93°C 93°C 93°C 93°C 93°C
b18 b19 b20 b21 b22 b23 b23 b24 b25 b26 b27	No effect on adjustment (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature CPVC flue maximum temperature Standard flue shutdown maximum temperature CPVC flue shutdown maximum t	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C 60-110°C 60-110°C 60-110°C 25°C ÷ 55°C 75°C ÷ 95°C	25 25 25 20 20 20 20 20 0=Standard 88°C 93°C 100°C 93°C 93°C 93°C 93°C 93°C 88°C 93°C 93°C 93°C 93°C 93°C 93°C
b18 b19 b20 b21 b22 b23 b23 b24 b25 b26 b27 b28	No effect on adjustment (b01=2) DHW mode activation flow rate (b01=3) No effect on adjustment (b01=4) DHW mode deactivation flow rate (b01=1) No effect on adjustment (b01=2) DHW mode deactivation flow rate (b01=3) No effect on adjustment (b01=4) Flue material selection PVC flue maximum temperature CPVC flue maximum temperature Standard flue shutdown maximum temperature CPVC flue shutdown maximum temperature Flow temperature limit in automatic calibration in DHW mode Flowmeter sensitivity factor	0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0-100L/min/10 0=Standard, 1=PVC, 2=CPVC 60-110°C 60-110°C 60-110°C 60-110°C 25°C ÷ 55°C 75°C ÷ 95°C 0 ÷ 60 (0 = disabled)	25 25 25 20 20 20 20 20 20 0=Standard 88°C 93°C 100°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C 93°C



Contents	Description	Range	Default	
P30	Heating ramp	1-20°C/minute	4°C/minute	
	Virtual setpoint min. temperature (b01=1)	0=Deactivated, 1-80°C	0=Deactivated	
D21	Virtual setpoint min. temperature (b01=2)	0=Deactivated, 1-80°C	0=Deactivated	
FJI	Virtual setpoint min. temperature (b01=3)	0=Deactivated, 1-80°C	0=Deactivated	
	Virtual setpoint min. temperature (b01=4)	0=Deactivated, 1-80°C	0=Deactivated	
P32	Heating standby time	0-10 minutes	4 minutes	
P33	Heating Post-Circulation	0-255 minutes	15 minutes	
P34	Pump operation	0-3 = Operation strategy	2	
P35	Modulating pump min. speed	30-100%	30%	
P36	Modulating pump start speed	90-100%	90%	
P37	Modulating pump max. speed	90-100%	100%	
	Pump deactivation temperature during Post-Circulation (b01=1)	0-100°C	50°C	
P38	Pump deactivation temperature during Post-Circulation (b01=2)	0-100°C	55°C	
1 30	Pump deactivation temperature during Post-Circulation (b01=3)	0-100°C	55°C	
	Pump deactivation temperature during Post-Circulation (b01=4)	0-100°C	55°C	
	Pump activation hysteresis temperature during Post-Circulation (b01=1)	0-100°C	10°C	53×5
P39	Pump activation hysteresis temperature during Post-Circulation (b01=2)	0-100°C	25°C	
	Pump activation hysteresis temperature during Post-Circulation (b01=3)	0-100°C	25°C	
	Pump activation hysteresis temperature during Post-Circulation (b01=4)	0-100°C	25°C	
P40	Heating user max. setpoint	20-90°C	80°C	
P41	Max. output in heating	0-100%	80%	
	Burner shutdown in DHW (b01=1)	0=Fixed, 1=Linked to setpoint, 2=Solar	0=Fixed	
P42	Legionella protection (b01=2)	0-7=Days of activation (1 = Once every 24 hours / 7= Once every 168 hours)	0=No protection	
	Burner shutdown in DHW (b01=3)	0=Fixed, 1=Linked to setpoint, 2=Solar	0=Fixed	
	Legionella protection (b01=4)	0-7=Activation days	0=No protection	
	Comfort activation temperature (b01=1)	0-50°C	40°C	
P43	Storage tank hysteresis (b01=2)	0-60°C	2°C	
	Comfort activation temperature (b01=3)	0-80°C	40°C	ير _
	Storage tank hysteresis (b01=4)		2°C	
	Not used (b01=1)	Do not modify	0	
P44	Comfort depotivation bystoresis (b01-2)	70-85 C (Primary circuit temperature adjustment in DHW)	2000	
	$\frac{1}{2} = \frac{1}{2} = \frac{1}$	0-20 C	20 C	_
	PHHary Selpoint (b01=4)	30-255 seconds	60 seconds	_
	DHW standby time $(b01-1)$	30-255 seconds	120 seconds	_
P45	DHW standby time $(b01-2)$	30-255 seconds	120 seconds	-
	DHW standby time $(b01=4)$	30-255 seconds	120 seconds	
	DHW user max_setpoint (b01=1)	40-70°C	55°C	_
	DHW user max_setpoint (b01=2)	40-70°C	65°C	_
P46	DHW user max, setpoint (b01=3)	40-70°C	55°C	_
	DHW user max. setpoint (b01=4)	40-70°C	65°C	_
	DHW pump Post-Circulation (b01=1)	0-255 seconds	50 seconds	
	DHW pump Post-Circulation (b01=2)	0-255 seconds	30 seconds	
P47	DHW pump Post-Circulation (b01=3)	0-255 seconds	30 seconds	
	DHW pump Post-Circulation (b01=4)	0-255 seconds	30 seconds	- /*
	DHW maximum power (b02=1)	0-100%	100%	
	DHW maximum power (b02=2)	0-100%	100%	
P48	DHW maximum power (b02=3)	0-100%	100%	
	DHW maximum power (b02=4)	0-100%	100%	
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	Contents	Description	Range	Default
		Comfort1 standby time (b01=1)	0-100minutes	20 minutes
	D40	Not implemented (b01=2)		
	P49	Not implemented (b01=3)		
		Not implemented (b01=4)		
		Comfort2 standby time (b01=1)	0-100 minutes	42 minutes
	DEO	Not implemented (b01=2)		
	P50	Not implemented (b01=3)		
		Not implemented (b01=4)		
		Solar deactivation temperature (b01=1)	0-100°C	10°C
	DE1	Setpoint deltaT (b01=2)	0-20°C	0°C
	P01	Solar deactivation temperature (b01=3)	0-100°C	10°C
		Setpoint deltaT (b01=4)	0-20°C	0°C
_		Solar ignition temperature (b01=1)	0-100°C	10°C
	DEO	DHW ramp (b01=2)	1-20°C/minute	5°C/minute
	P52	Solar ignition temperature (b01=3)	0-100°C	10°C
		DHW ramp (b01=4)	1-20°C/minute	5°C/minute
		Solar standby time (b01=1)	0-255 seconds	10 seconds
		No effect on adjustment (b01=2)	0-255 seconds	0 seconds
	P53	Solar standby time (b01=3)	0-255 seconds	10 seconds
~		No effect on adjustment (b01=4)	0-255 seconds	0 seconds
9		Heating deltaT temperature adjustment	0.0000	1000
		(b01=1)	0-60-0	18-0
	DE 4	Heating deltaT temperature adjustment (b01=2)	0-60°C	18°C
	Г 04	Heating deltaT temperature adjustment (b01=3)	0-60°C	18°C
		Heating deltaT temperature adjustment (b01=4)	0-60°C	18°C
		Primary exchanger protection temperature (b01=1)	0-150°C	43°C
	P55	Primary exchanger protection temperature (b01=2)	0-150°C	43°C
		Primary exchanger protection temperature (b01=3)	0-150°C	43°C
		Primary exchanger protection temperature (b01=4)	0-150°C	43°C
<.	P56	System min. pressure value	0-8bar/10 (Only for boilers with water pressure sensor)	4 bar/10
	P57	System nominal pressure value	5-20bar/10 (Only for boilers with water pressure sensor)	7 bar/10
		Exchanger protection intervention (b01=1)	0=No F43, 1-15=1-15°C/second	10°C/second
	P58	Exchanger protection intervention (b01=2)	0=No F43, 1-15=1-15°C/second	10°C/second
		Exchanger protection intervention (b01=3)	0=No F43, 1-15=1-15°C/second	10°C/second
		Exchanger protection intervention (b01=4)	0=No F43, 1-15=1-15°C/second	10°C/second
	P59	Heating hysteresis after ignition	6-30°C	10°C
	P60	Timer for heating hysteresis after ignition	60-180 seconds	60 seconds
	P61	Pump deactivation with OpenTherm (ATTIVE ONLY WITH FW 3)	0-1	0

Notes:

- 1. Parameters with more than one description vary their function and/or range in relation to the setting of the parameter given in brackets.
- 2. Parameters with more than one description are reset to the default value if the parameter given in brackets is modified.
- 3. The Maximum Heating Power parameter can also be modified in Test Mode.

Press the Reset button to return to the Service Menu. Press the Reset button for 20 seconds to exit the card Service Menu, or exiting occurs automatically after 15 minutes.

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"Sc" - Combustion Control Parameters Menu

ONLY QUALIFIED PERSONNEL CAN ACCESS THE "SC" MENU AND MODIFY THE RELEVANT PARAMETERS.

Press the Heating buttons to scroll the list of parameters in increasing or decreasing order. Press the DHW buttons to view or modify the value of a parameter. To save the edited parameter press either the **heating**"+" or "-" button (details 3 and 4 - fig. 1).

Contents	Description	Functional description	Range	Default
Sc01	Gas type selection	Allows the change of gas type. See "Gas conversion" on page 20	na / LP	na
Sc02	Ignition gas calibration	Allows the amount of gas to be increased or decreased in the ignition phase in case of difficult start- ing.	-9 ÷ 20	0
Sc03	Ignition power	Allows the fan speed to be increased or decreased in the ignition phase in case of difficult starting.	-16 ÷ 14	0
Sc04	Flue length	Allows the boiler to be arranged according to the width and length of the flue used. To be used only with Ø50 or Ø60 flues. See fig. 25.	-2 ÷ 13	0
Sc05	Minimum power calibration	Allows the minimum power to be increased, if neces- sary.	0 ÷ 25	0
Sc06	Minimum gas valve calibration	Self-adaptive parameter. DO NOT MODIFY.		
Sc07	Flame ionization signal	Displays the actual ionization current signal.	Read only	
Sc08	Current power ref. DHW	Displays the actual power referred to maximum power in DHW.	Read only	
Sc09	MAX ionization value	Displays the maximum ionization value reached.	Read only	
Sc10	Minimum ionization value during ignition	Displays the minimum ionsation value reached during the ignition phase.	Read only	
Sc11	Ignition time	Displays the time from fan activation to ionization.	Read only	
Sc12*	Ionization reduction value (BASE)	Allows the adjustment of CO ₂ at the same time as maximum and minimum power, translating the entire value curve.	-5 ÷ 10	0
Sc13**	Ionization reduction value (min.)	Allows the adjustment of CO ₂ at minimum power.	-5 ÷ 10	0
Sc14	Internal error K1	Displays the SCOT system error code.	Read only	
Sc15	100% CALIBRATION	Allows 100% Calibration (see "100% calibration" on page 22) when replacing some components (see "Replacement of major components & testing" on page 32)	0 - CAL	0
Sc16	DO NOT MODIFY.			

PARAMETERS "SC12" AND "SC13" MUST BE MODIFIED, IF STRICTLY NECESSARY, BY QUALIFIED PERSON-NEL AND ONLY WHEN THE CO2 VALUES ARE OUTSIDE THE RANGE INDICATED IN "- Technical data table" on page 44. CARRY OUT THE PROCEDURE AFTER AT LEAST 500 HOURS OF BOILER OPERATION.

* **SC12** regulates the CO_2 at the same time at maximum and minimum power. By increasing the parameter value the CO_2 decreases; by decreasing the parameter value the CO_2 increases.

** **SC13** regulates the CO_2 at minimum power. By increasing the parameter value the CO_2 decreases; by decreasing the parameter value the CO_2 increases.



Procedure for modifying parameter SC12:

- Put the boiler in heating mode and press the reset button (ref. 6 fig. 1) for 10 seconds.
- The display shows 100 and the text "Co" flashing; press the "Heating +" button (ref. 4 fig. 1) to set and view 120.
- Then press the "DHW +" button (ref. 2 fig. 1) to set 123.
- Press the reset button (ref. 6 fig. 1) once.
- The display shows Ts flashing; press the "heating +" button (ref. 4 fig. 1) once.
- The display shows **Sc** flashing; press the **reset** button once.
- The display shows Sc alternating with 01 flashing;
- Press the "heating +" button (ref. 4 fig. 1) until displaying Sc alternately with 15 flashing;
- Press the "DHW +" button and the display shows "00";
- Press the "DHW +" button until the display shows "02";
- Press the "heating +" button (ref. 4 fig. 1) to confirm and the 100% calibration mode will activate displaying the message "CA" and "LI" alternating.
- after just over a minute the calibration mode will end and the display will show "C" alternating with "12" with the continuous flame symbol.
- press the "DHW +" or "DHW -" button to set the "SC12" parameter value to the value that allows CO₂ optimization.
- press the "heating +" button to confirm the value. The display shows "Sc" alternating with "15".
- Press the Reset button to return to the Service Menu. Press the Reset button for 10 seconds to exit the card Service Menu, or exiting occurs automatically after 15 minutes
- put the boiler in TEST mode and check the CO₂ value at maximum and minimum power with an analysis instrument.

Procedure for modifying parameters SC12 and SC13:

- Put the boiler in heating mode and press the **Reset** button (ref. 6 fig. 1) for 10 seconds.
- The display shows 100 and the text "Co" flashing; press the "Heating +" button (ref. 4 fig. 1) to set and view 120.
- Then press the "DHW +" button (ref. 2 fig. 1) to set 123.
- Press the **Reset** button (ref. 6 fig. 1) once.
- The display shows Ts flashing; press the "heating +" button (ref. 4 fig. 1) once.
- The display shows Sc flashing; press the reset button once.
- The display shows **Sc** alternating with 01 flashing;
- Press the "heating +" button (ref. 4 fig. 1) until displaying Sc alternately with 15 flashing;
- Press the "DHW +" button and the display shows "00";
- Press the "DHW +" button until the display shows "03";
- Press the "heating +" button (ref. 4 fig. 1) to confirm and the 100% calibration mode will activate displaying the message "CA" and "LI" alternating.
- after just over a minute the calibration mode will end and the display will show "C" alternating with "12" with the continuous flame symbol.
- press the "DHW +" or "DHW -" button to set the "SC12" parameter value to the value that allows CO₂ optimisation.
- press the "heating +" button to confirm the value. The display shows "CA" and "LI" alternately to indicate that a further calibration is being performed.
- after just over a minute the calibration mode will end and the display will show "C" alternating with "15" with the continuous flame symbol.
- press the "DHW +" or "DHW -" button to set the "SC13" parameter value to the value that allows CO₂ optimization.
- press the "heating +" button to confirm the value. The display "SC" appears alternately to "15".
- Press the Reset button to return to the Service Menu. Press the Reset button for 10 seconds to exit the card Service Menu, or exiting occurs automatically after 15 minutes
- put the boiler in TEST mode and check the CO₂ value at maximum and minimum power with an analysis instrument.



"In" - Information Menu

12 pieces of information are available.

Press the Heating buttons to scroll the list of information in increasing or decreasing order. Press the DHW buttons to display the value.

Contents	Description	Range
t01	NTC Heating sensor (°C)	0÷125 °C
t02	NTC Return sensor (°C)	0÷125 °C
t03	NTC DHW sensor (°C)	0÷125 °C
t04	NTC External sensor (°C)	+70 ÷ -30°C (negative values flash)
t05	NTC Fume sensor (°C)	0÷125 °C
F06	Actual fan rpm	00÷120 x100RPM
L07	Actual burner power (%)	00%=Min., 100%=Max.
F08	Actual DHW drawing (I/min/10)	00÷99 l/min/10
P09	Actual system water pressure (bar/10)	00=With Pressure switch open, 14=With Pressure switch open, 00-99 bar/10 with Pressure transducer
P10	Actual modulating pump speed (%)	00÷100%
P11	Burner operating hours	00÷99 x 100 hours
F12	Flame status	00÷255

Notes:

1. In case of damaged sensor, the card displays hyphens.

Press the Reset button to return to the Service Menu. Press the Reset button for 10 seconds to exit the card Service Menu, or exiting occurs automatically after 15 minutes.

"Hi" - History Menu

The card can store the last 8 faults: the History datum item H1 represents the most recent fault that occurred, whereas the History datum item H08 represents the least recent.

The codes of the faults saved are also displayed in the relevant menu of the Remote Timer Control.

Press the Heating buttons to scroll the list of faults in increasing or decreasing order. Press the DHW buttons to display the value.

Press the Reset button to return to the Service Menu. Press the Reset button for 10 seconds to exit the card Service Menu, or exiting occurs automatically after 15 minutes.

"rE" - History Reset

Press the Winter/Summer/Off-On button for 3 seconds to delete all faults stored in the History Menu: the card automatically exits the Service Menu, in order to confirm the operation.

Press the Reset button for 10 seconds to exit the card Service Menu, or exiting occurs automatically after 15 minutes.



3.2 Commissioning

Before lighting the boiler

- Check the tightness of the gas system & rectify any leaks before continuing.
- Check the correct expansion vessel pressure (1.0 bar with no system pressure).
- Fill the hydraulic system and make sure that all air contained in the boiler and the system has been vented.
- Make sure there are no water leaks in the system, connections or boiler.
- Make sure there are no flammable liquids or materials near the boiler.
- Check correct connection of the electrical supply and efficiency of the Earth system.
- Make sure the gas valve is adjusted for the gas to be used (see "- THROTTLE position and parameter setting" on page 21 and fig. 28 on page 21 of cap. 3.1 "Adjustments").
- Fill the trap (see cap. 2.7 "Condensate drain connection").



FOR SAFETY REASONS THE AFOREMENTIONED SHOULD BE OBSERVED TO PREVENT AN ESCAPE OF GAS OR A BUILD-UP OF FUMES WITHIN THE BUILDING. THE POWER SUPPLY MUST BE ISOLAT-ED BEFORE WORKING ON ANY COMPONENTS WITHIN THE BOILER TO PREVENT ANY RISK OF ELECTRIC SHOCK.

First boiler ignition

- Ensure there is no demand for Heating.
- Ensure there is gas and electrical power to the boiler; the display will show the software version number and then Fh and FH air venting cycle (see cap. 1.3 "Connection to the power supply, switching on and off" on page 5).
- At the end of the FH cycle, the winter mode screen (fig. 8) will appear on the display; Adjust the heating temperature settings as required (fig. 9 and fig. 12).
- Top change the Gas type (G20 G31), check if the relevant parameter is suitable for the type of gas present in the supply system (""Sc" - Combustion Control Parameters Menu" on page 27 and cap. 3.1 "Adjustments" on page 20).
- Set the boiler to heating mode (see cap. 1.3 "Connection to the power supply, switching on and off" on page 5).
- In Heating mode, create a demand: the display shows the "Radiator symbol" and the actual heating system temperature; when the flashing flame symbol appears, the burner is lit and the system is performing the calibration. Wait for the end of calibration, indicated by the stable flame symbol.
- Carry out the fuel check as described in section 3.1. "Checking the combustion values" on page 21.
- Check that the gas inlet working pressure ahead of the unit complies with the technical data table or as per the regulations in force at that time.



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3.3 Maintenance

IMPORTANT



ALL MAINTENANCE WORK AND REPLACEMENT OF PARTS MUST BE CARRIED OUT BY SUITABLY QUALIFIED PERSONNEL WHO ARE GAS SAFE REGISTERED IN THE RELEVANT CATAGORY.

Before carrying out any operation inside the boiler, disconnect the power supply and close the gas isolation valve upstream of the boiler.

Opening the front panel



Some internal components of the boiler can reach temperatures high enough to cause severe burns or scalding, Before carrying out any operation, wait for these components to cool or wear suitable hand protection.

To open the boiler casing:

- 1. Partially undo the screws A (see fig. 30).
- 2. Pull the panel B towards you and lift it from the upper fastenings.



fig. 30- Front panel opening

This boiler has a room sealed casing. After any operation involving opening the boiler, You must ensure that the front panel is correctly located, sealed & the screws tightened.

Proceed in reverse order to refit the front panel. Make sure it is located on the upper fastening and is correctly positioned at the sides. When tightened, the head of screw "A" must sit in the rebate (see fig. 31).



fig. 31 - Correct position of front panel



Annual Boiler Service

To ensure the safe operation of the unit over time, a qualified Gas Safe registered engineer must carry out a yearly inspection, and complete the following checks:

- The control and safety devices (gas valve, thermostats, etc.) must operate correctly.
- The flue exhaust duct must be sealed.
- The boiler casing or chamber must be room sealed.
- The Flue terminal and ducts must be free of obstructions, leaks & located correctly to BS5440.
- The burner and exchanger must be clean and free of deposits. Use suitable soft brushes for cleaning. Never use chemical products. (Wash down through the exchanger & out through the condense line with clean warm water).
- The electrode must be correctly positioned and free of scale.
- The electrode can be cleaned of encrustation's only with a non-metallic brush, and must NOT be sanded.
- The gas and water systems must be tight.
- The water pressure in the system when cold must be approx. 1.5 bar; otherwise bring it to that value.
- The circulating pump must not be blocked.
- The expansion vessel must be charged to 1.0 bar with no system pressure.
- The gas flow and Inlet working pressure must match that given in the respective tables.
- The condense pipework must be solvent weld, sealed & free of debris or blockages.
- The condense trap must be full of water.
- Check the quality of the water in the heating system via an "alkalinity test" (checking the inhibitor concentration).
- Check the condition of the insulation within the exchanger & around the burner (Replace if cracked or damaged).
- Check the flexible gas connection between the valve and Venturi.
- Replace the burner gasket if damaged or over 5 years.
- Finally, always check the combustion parameters (see "checking the combustion values").

Replacement of major components & testing

After replacing the gas valve, burner, electrode or circuit board, it is necessary to carry out the 100% calibration (see "100% calibration" on page 22). Then follow the instructions in par. "Checking the combustion values" on page 21.

Gas valve



fig. 32- Gas valve replacement

- Disconnect the power supply and turn off the isolation valve upstream of the gas valve.
- Disconnect the two electrical connectors to the gas valve
- Disconnect the gas supply pipe to the gas valve
- Undo the screws "1"
- Remove the clamp "2"
- Remove the gas valve "3"
- Then undo the screws "4"
- Fit the new valve, carrying out the above steps in reverse order.

Refer to the instruction sheet included in the kit when replacing the gas Injector cartridge..



fig. 33- Gas Injector cartridge replacement



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Circulating pump



Before carrying out the following instructions it is advisable to protect the area and the boiler's PCB housing against accidental water spillage.







- Isolate the power supply and close the Gas isolation valve to the boiler.
- Pull up the security tab "1" of fig. 30 then remove both electrical connections to the pump "2".
- Close the flow & return Isolation valves, & drain the water in the boiler "3" of fig. 31 " (see "System draining" on page 8).
- Unscrew (4 x 5mm Allen key bolts) and remove the circulating pump motor assembly of fig. 33 .
- Replace in reverse order, refill the boiler, re-establish the power supply & test



Replacing the main exchanger



> Before carrying out the following instructions it is advisable to protect the area and the boiler's PCB housing against accidental water spillage.



fig. 36- Main exchanger

- Isolate the power supply and close the Gas isolation valve to the boiler.
- Disconnect the lead to the flue temperature sensor, Remove the sensor & save (Please fit this into the replacement exchanger housing in readiness).
- Disconnect the fan power lead.
- Disconnect the white lead to the ignition electrode from the Printed Circuit board, & release the earth tag.
- Remove the ignition electrode (2 x T15 Torx screws) Take care not to damage the gasket, replace if damaged.
- Close ALL the isolation valves to the boiler & drain both the heating & hot water circuits down.
- Remove the appliance flue connection (concentric or adaptor for separate ducts)
- Remove the fan assembly (2 x 4mm Allen key bolts) Take care not to damage the cork gasket, replace if damaged.
- Remove the 4 x spring clips "1" on the two pipes "2" to the exchanger, pump and hydraulic unit & lift away.
- Remove the flexible connection from the top of the condense trap "4"
- Remove the burner assembly (fig. 37) Remove the fan diaphragm & install into the new exchanger.
- Release the clamp to the flexible gas connection (Save & re-use later)
- Remove the 2 top screws "5" securing the exchanger to the frame (fig. 36)
- Loosen the 2 bottom screws "5" securing the exchanger to the frame (fig. 36)
- Remove the exchanger from the boiler casing (take care not to spill any remaining water) "6"
- Slot the new exchanger onto the bottom screws "5"
- Refit the Ignition electrode, Burner assembly, Fan, Condense connection, Flexible Gas connection & any removed electrical connections
- Fit the supplied 'O' rings to the flow & return pipes, lubricate with silicone grease (not supplied) then re-fit the pipes & spring clips.
- Open all isolation valves to re-fill the boiler, purge out the air, re-establish the power & test (Please follow GSIUR 26/9)





- Isolate the power supply and close the Gas isolation valve to the boiler.
- Undo the 5 x 10mm flange nuts securing the exchanger cover "1".
- Undo the 3 x 10mm nuts securing the burner & remove (To clean use a soft brush & vacuum).
- Check the correct distance of the electrode (clean if necessary but do not sand).
- To clean the exchanger, it is advisable to remove the electrode (see fig. 40).
- Clean the inside of the exchanger with a soft brush & wash through with clean warm water, then clean out the condense sediment bowl. (See the accessories indicated in fig. 37)
- Replace in reverse order & carry out GSIRU 26/9 tests.



Exchanger insulation replacement



- Isolate the power supply and close the Gas isolation valve to the boiler.
- Remove the cover of the heat exchanger and the burner (see fig. 37 Removing the burner and cleaning the heat exchanger).
- Remove the ignition electrode (2 x T15 Torx screws) Take care not to damage the gasket, replace if damaged. "1".
- Rotate the insulating disc "2" and remove it, (Dispose of the damaged insulation pad safely this cannot be reused)
- Install the new insulation pad to the heat exchanger ensuring its correctly secured to the tab the reassemble the boiler.

Fan

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fig. 38

- Isolate the power supply and close the Gas isolation valve to the boiler.
- Remove the electrical connection to the fan.
- Remove the clamp "1" and undo & remove the screws "2".
- Remove the fan "3" & replace the gasket if damaged.
- When installing / replacing a fan a combustion calibration must be carried out (see "100% calibration" on page 22).



Replacing the circuit board





- Isolate the power supply and close the Gas isolation valve to the boiler.
- After lowering the PCB housing, lift the cover by pulling the tabs open "2".
- Remove all the electrical connections
- Remove the PCB by pulling the tabs open on the side & lifting it out "4".
- Insert the new PCB and reconnect the electrical connections.

To update the circuit board data, use the "KEY" device, following the instructions attached to the kit.

Electrode replacement or maintenance



fig. 40

- Isolate the power supply and close the Gas isolation valve to the boiler.
- Disconnect the white ignition lead from the PCB housing and remove the electrode by undoing the screws "1".
- Remove the exchanger cover and remove the burner (see fig. 37).
- Clean the electrode (see fig. 37).
- Refit the clean or new electrode and secure it with the 2 x screws "1" (ensure the gasket "2" is replaced or not damaged).
- After securing in place, carefully check the distance between the electrodes (see fig. 37).
- Refit and secure the burner (see fig. 37) (ensure the burner insulation is not damaged otherwise it must be replaced).
- Refit and secure the burner cover (see fig. 37) (ensure the burner cover seal is not damaged & less than 5 years old).
- When installing / replacing the burner a combustion calibration must be carried out (See section 3 calibration procedure).



Replacing the Low water pressure switch



Before carrying out the following instructions it is advisable to protect the area and the boiler's PCB housing against accidental water spillage.





- Isolate the power supply and close the Gas isolation valve to the boiler.
- Drain the boiler.

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- Remove the electrical connection.
- Remove the water pressure switch.
- Clean or replace the LWP switch then apply silicone grease to the 'O' ring before replacing.

3.4 Troubleshooting

Diagnostics

Blank LCD

Make sure that the PCB is powered: using a digital multimeter, check supply voltage is within tolerance (Range 195 – 253 Vac) In the case of no voltage, check the wiring & check the external 3amp fuse. To access the internal PCB fuse please see fig. 13 and fig. 42 when replacing please ensure it is rated at (3.15AL@230VAC).



fig. 42- Fuse housing

LCD Fault codes

The display flashes and the relevant fault identification code appears.

There are faults that cause permanent shutdowns or Lock Outs (marked with the letter **"A"** for Alarm): to restore operation press the **reset** button once (detail 6 - fig. 1) for less than 1 second or use the RESET on the remote timer control (optional) if installed; if the boiler does not restart, it will be necessary to eliminate the fault (see fault code table).

Other faults cause temporary shutdowns (marked with the letter "**F**" for Fault) which are automatically reset as soon as the value returns within the boiler's normal working tolerance.



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Fault code Table

Table. 7- List of faults

Fault code	Fault	Possible cause	Cure
		No gas	Check for correct gas flow & pressure to the boiler and that the pipework has been purged.
		Ignition/detection electrode fault	Check the wiring of the electrode and that it is correctly positioned and free of any deposits; replace / clean the electrode if necessary.
A01	No burner ignition	Faulty gas valve	Check the gas valve and replace it if necessary
		Insufficient gas supply pressure	Check the gas supply pressure
		Condense trap or pipes blocked	Check the trap and pipes, clean it if necessary
		Air/fume ducts obstructed	Remove the obstruction from the flue, extraction ducts, air inlet and terminals.
			Check the ionisation electrode wiring
			Check the condition of the electrode
۵02	Elame signal present with burner off	Electrode fault	Electrode to earth
AV2	i lane signal present with burner of		Cable to earth
			Check the condenser trap clean it if necessary
		PCB fault	Check the PCB
		No 230V power supply	Check the 5-pip connector wiring
A05	Fan fault	Tachometric signal interrupted	Check the 3-phil connector wining
		Fan damaged or out of balance	Check the fan, clean or replace
	No flame after the ignition phase	Ionisation electrode fault	Check the position of the ionisation electrode and replace it if necessary
A06		Flame unstable	Check the burner
700		air/flue ducts obstructed	Remove the obstruction from the flue, fume extraction ducts, air inlet and terminals
		Condense trap or pipes blocked	Check the trap and pipes clean it if necessary
F07 - F14 -	High flue gas temperature	The flue gas probe detects an exces- sive temperature	Check the exchanger
A07			Check the flue gas probe
F08	Over temperature protection inter- vention	Heating sensor damaged	Check the correct positioning and operation of the heating sensor and replace it if necessary
A08		No water circulation in the system	Check the circulating pump
		Air in the system	Vent the system
F09	Over temperature protection inter-	Return sensor damaged	Check the correct positioning and operation of the return sensor and replace it if necessary
A09	vention	No water circulation in the system	Check the circulating pump
		Air in the system	Vent the system
- / -		Sensor damaged	
F10 A10	Flow sensor fault	Wiring shorted	Check the wiring or replace the sensor
		Wiring disconnected	
		Sensor damaged	
F11 A11	Return sensor fault	Wiring shorted	Check the wiring or replace the sensor
		Wiring disconnected	
		Sensor damaged	
F12	DHW sensor fault	Wiring shorted	Check the wiring or replace the sensor
		Wiring disconnected	
F 40		Probe damaged	
F13 A13	Flue probe fault	Wiring shorted	Check the wiring or replace the flue probe
AIS		Wiring disconnected	

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Fault code	Fault	Possible cause	Cure
A14	Flue extraction duct safety device intervention	Fault F07 generated 3 times in the last 24 hours	See fault F07
F34	Supply voltage under 170V	Electric mains trouble	Check the electrical system
		Pressure too low	Fill the system
F37	Incorrect system water pressure	Water pressure switch damaged blocked or not connected	Check the water pressure switch
		Probe damaged or wiring shorted	Check the wiring or replace the sensor
F39	(Optional) External probe fault	Probe disconnected after activating the outside temperature mode	Reconnect the external probe or disable the out- side temperature mode
		Heating sensor damaged	Check the correct positioning and operation of the heating sensor
F41	Activation of maximum DELTA T protection	Return sensor damaged	Check the correct positioning and operation of the return sensor
		No water circulation in the system	Check the circulating pump or system blockage
		Air in the system	Vent the system
F42	Sensor control protection activation	Heating sensor damaged	Check the correct positioning and operation of the heating sensor
A42		Return sensor damaged or discon- nected	Check the correct positioning and operation of the return sensor
E42	Exchanger protection intervention	No system water circulation	Check the circulating pump or system blockage
F43	Exchanger protection intervention.	Air in the system	Vent the system
A26 F15 - F20 - F21 F40 - F47 - F50 F51 - F53	PCB parameter fault	Wrong PCB parameter setting	Check the PCB parameter and modify it if neces- sary
		Incorrect parameters	Check parameters and carry out a 100% calibra- tion
F56 - A56	Calibration fault	Electrode damaged or not correctly positioned.	Check the position of the electrode, replace it if necessary. After replacement, repeat the 100% calibration
	Calibration procedure not com- pleted	Poor primary circuit circulation or over heating?	Reset the fault. Perform a heating demand and wait for the flame to stop flashing (about 2 minutes)
F61 - A61	PCB AGC01 fault	PCB AGC01 internal error	Check the earth connection, to the electrode & replace the PCB if necessary
A54 - A55 - A63	PCB AGC01 fault	PCB AGC01 internal error	Try disconnecting the power supply to the boiler for 10 seconds and replace the PCB if necessary
F67		BCC Service key connected	Load the parameters
F68 - A68	BCC Service key error	Error loading BCC Service key file	Repeat the loading procedure within 5 minutes from the boiler power supply and replace the BCC Service key if necessary
A62	No communication between PCB	PCB not connected	Connect the PCB to the Gas valve
AU2	and gas valve	Valve damaged Replace valve	Check the wiring or replace the Gas valve
A64	Maximum number of consecutive Resets exceeded	Maximum number of consecutive Resets exceeded	Disconnect the power supply to the boiler for 60 seconds and then reinstate the boiler
F66		Firmware not loaded successfully	Reload the firmware or replace the PCB



4. Technical data and characteristics

4.1 Dimensions and connections

Models BLUEHELIX TECH RRT 18S and BLUEHELIX TECH RRT 24 S



- 10 System Flow - Ø 3/4" (22mm with Isolation valve fitted)
- 11 System Return - Ø 3/4" (22mm with Isolation valve fitted)
- A6 Condensate discharge connection (Flexible adaptor supplied)







- fig. 50- Bottom view
- 7 Gas inlet - Ø 3/4" (22mm with Isolation valve fitted)
- 10 System Flow - Ø 3/4" (22mm with Isolation valve fitted)
- System Return Ø 3/4" (22mm with Isolation valve fitted) 11
- Condensate discharge connection (Flexible adaptor supplied) A6



4.2 General view



Pressure relief valve	
Fan	
Heating circulating Erp pump	
Heating temperature sensor	
Automatic air vent	
Gas valve	
Expansion vessel	
Ionisation/ignition electrode	
Low water pressure switch	
System pressure gauge	
Return sensor	
Flue temperature probe	
Trap	
Main heat exchanger	
Double sensor (safety + heating)
Fan/Burner assembly	'
,	

4.3 Hydraulic circuit



fig. 52- Hydraulic circuit

- System Flow System return Pressure relief valve Heating circulating pump Automatic air vent Expansion vessel Low water pressure switch Return sensor Condense trap DHW plate heat exchanger
 - Double sensor (safety + heating)



4.4 Technical data table

Table. 8- Technical data table

Data	Unit	18S	24S	30S	
PRODUCT IDENTIFICATION CODES		0T3D1AGA	0T3D2BGA	0T3D3AGA	
COUNTRIES OF DESTINATION			GB		
GAS CATEGORY			ll2H3+ (GB)		
Max. heating capacity	kW	18.4	24.5	30.6	Q
Min. heating capacity	kW	5.0	5.0	6.4	Q
Max. Heat Output in heating (80/60°C)	kW	18.0	24.0	30.0	Р
Min. Heat Output in heating (80/60°C)	kW	4.9	4.9	6.3	Р
Max. Heat Output in heating (50/30°C)	kW	19.5	26.0	32.5	
Min. Heat Output in heating (50/30°C)	kW	5.4	5.4	6.9	
Efficiency Pmax (80-60°C)	%	98.1	98.1	97.9	
Efficiency Pmin (80-60°C)	%	97.8	97.8	98.0	
Efficiency Pmax (50-30°C)	%	106.1	106.1	106.1	
Efficiency Pmin (50-30°C)	%	107.5	107.5	107.5	
Efficiency 30%	%	109.7	109.7	109.5	
Gas supply pressure G20	mbar	20	20	20	
Max. gas flow G20	m ³ /h	1.95	2.59	3.24	
Min. gas flow G20	m ³ /h	0.53	0.53	0.68	
CO ₂ - G20	%	9 ±0.8	9 ±0.8	9 ±0.8	
Gas supply pressure G31	mbar	37	37	37	
Max. gas flow G31	kg/h	1.43	1.90	2.38	
Min. gas flow G31	kg/h	0.39	0.39	0.50	
CO ₂ - G31	%	10 ±0.8	10 ±0.8	10 ±0.8	
NOx emissions class	-	6	6	6	NOx
Max. working pressure in heating	bar	2.5	2.5	2.5	PMS
Min. working pressure in heating	bar	0.8	0.8	0.8	
Heating adjustment max. temperature	°C	95	95	95	tmax
Heating water content	litres	2.9	2.9	4.2	
Heating expansion vessel capacity	litres	8	8	10	
Heating expansion vessel prefilling pressure	bar	0.8	0.8	0.8	
Protection rating	IP	X5D	X5D	X5D	
Power supply voltage	V/Hz	230V/50Hz	230V/50Hz	230V/50Hz	
Electrical power input	W	60	63	80	
Empty weight	kg	28	28	32	
Type of unit		C13-C23	3-C33-C43-C53-C63-C83-	B23-B33	
PIN CE					

BLUEHELIX TECH RRT 185 / 245 / 305



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ErP product fiche

MODEL: BLUEHELIX TECH RRT 18 S

Trademark: FERROLI			
Condensing boiler: YES			
Low-temperature boiler (**): YES			
B1 Boiler: NO			
Combination heater: NO			
Cogeneration space heater: NO			
Item	Symbol	Unit	Value
Seasonal space heating energy efficiency class (from A++ to G)			А
Rated heat output	Pn	kW	18
Seasonal space heating energy efficiency	η_s	%	94
Useful heat out put			
Useful heat output at rated heat output and high-temperature regime (*)	P4	kW	18,0
Useful heat output at 30% of rated heat output and low-temperature regime (**)	P1	kW	3,8
Useful efficiency			
Useful efficiency at rated heat output and high-temperature regime (*)	η_4	%	88,3
Useful efficiency at 30% of rated heat output and low-temperature regime (**)	η_1	%	98,8
Auxiliary electricity consumption			
At full load	elmax	kW	0,022
At part load	elmin	kW	0,010
In standby mode	PSB	kW	0,003
Other items			
Standby heat loss	Pstby	kW	0,042
Ignition burner power consumption	Pign	kW	0,000
Annual energy consumption	QHE	GJ	38
Sound power level	LWA	dB	48
Emissions of nitrogen oxides	NOx	mg/kWh	38

(*) High-temperature regime means 60°C return temperature at heater inlet and 80°C feed temperature at heater outlet. (**) Low temperature means for condensing boilers 30°C, for low-temperature boilers 37°C and for other heaters 50°C return temperature (at heater inlet).



ErP product fiche

MODEL: BLUEHELIX TECH RRT 24 S

Trademark: FERROLI			
Condensing boiler: YES			
Low-temperature boiler (**): YES			
B1 Boiler: NO			
Combination heater: NO			
Cogeneration space heater: NO			
Item	Symbol	Unit	Value
Seasonal space heating energy efficiency class (from A++ to G)			А
Rated heat output	Pn	kW	20
Seasonal space heating energy efficiency	η_s	%	94
Useful heat out put			
Useful heat output at rated heat output and high-temperature regime (*)	P4	kW	20,0
Useful heat output at 30% of rated heat output and low-temperature regime (**)	P1	kW	4,2
Useful efficiency			
Useful efficiency at rated heat output and high-temperature regime (*)	η_4	%	88,3
Useful efficiency at 30% of rated heat output and low-temperature regime (**)	η_1	%	98,8
Auxiliary electricity consumption			
At full load	elmax	kW	0,022
At part load	elmin	kW	0,010
In standby mode	PSB	kW	0,003
Other items			
Standby heat loss	Pstby	kW	0,042
Ignition burner power consumption	Pign	kW	0,000
Annual energy consumption	QHE	GJ	38
Sound power level	LWA	dB	49
Emissions of nitrogen oxides	NOx	mg/kWh	38

(**) High-temperature regime means 60°C return temperature at heater inlet and 80°C feed temperature at heater outlet. (**) Low temperature means for condensing boilers 30°C, for low-temperature boilers 37°C and for other heaters 50°C return temperature (at heater inlet).

BLUEHELIX TECH RRT 185 / 245 / 305



ErP product fiche

MODEL: BLUEHELIX TECH RRT 30 S

Trademark: FERROLI			
Condensing boiler: YES			
Low-temperature boiler (**): YES			
B1 Boiler: NO			
Combination heater: NO			
Cogeneration space heater: NO			
Item	Symbol	Unit	Value
Seasonal space heating energy efficiency class (from A++ to G)			А
Rated heat output	Pn	kW	30
Seasonal space heating energy efficiency	η_s	%	94
Useful heat out put			
Useful heat output at rated heat output and high-temperature regime (*)	P4	kW	30,0
Useful heat output at 30% of rated heat output and low-temperature regime (**)	P1	kW	6,1
Useful efficiency			
Useful efficiency at rated heat output and high-temperature regime (*)	η_4	%	88,2
Useful efficiency at 30% of rated heat output and low-temperature regime (**)	η_1	%	98,6
Auxiliary electricity consumption			
At full load	elmax	kW	0,036
At part load	elmin	kW	0,009
In standby mode	PSB	kW	0,003
Other items			
Standby heat loss	Pstby	kW	0,046
Ignition burner power consumption	Pign	kW	0,000
Annual energy consumption	QHE	GJ	55
Sound power level	LWA	dB	49
Emissions of nitrogen oxides	NOx	mg/kWh	37

(*) High-temperature regime means 60°C return temperature at heater inlet and 80°C feed temperature at heater outlet. (**) Low temperature means for condensing boilers 30°C, for low-temperature boilers 37°C and for other heaters 50°C return temperature (at heater inlet).



4.5 Diagrams

Residual head available for system

BLUEHELIX TECH RRT 18S and BLUEHELIX TECH RRT 24 S



fig. 53- Residual head available for system

Residual head available for system

BLUEHELIX TECH RRT 18S and BLUEHELIX TECH RRT 30S







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4.6 Wiring diagram

- 16 Fan
- 32 Heating circulating pump
- 34 Heating temperature sensor
- 44 Gas valve
- 72 Smart thermostat option (not supplied)
- 81 Ionistion/ignition electrode
- 95 Diverter valve
- 114 Low water pressure switch
- **138** OTC external sensor (option)
- 139 OpenTherm Smart thermostat (optional)
- 186 Return sensor
- 191 Flue temperature sensor
- A ON/OFF switch (configurable)

Attention: Remove the jumper on the terminal block before connecting the room thermostat or the remote timer control.

To comply with the Government "Boiler plus scheme" you can connect a "smart thermostat" to control the heating demand. Connect the smart thermostat to terminals 5-6 (72) It must be low voltage or OpenTherm compliant (139).

ALL CONNECTIONS TO THE TERMINAL BLOCK MUST BE WITH VOLTAGE-FREE CONTACTS (NOT 230V).



BLUEHELIX TECH RRT 185 / 245 / 305



Benchmark Commissioning and Servicing Section

It is a requirement that the boiler is installed and commissioned in accordance with manufacturer's instructions and the data fields on the commissioning checklist are completed in full.

To validate the boiler guarantee the boiler needs to be registered with the manufacturer within one month of the installation.

To maintain the boiler guarantee it is essential that the boiler is serviced annually by a Gas Safe registered engineer who has been trained on the boiler installed. The service details should be recorded on the Benchmark Service Interval Record and left with the householder.



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GAS BOILER SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a means of demonstrating compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.

Failure to install and commission according to the manufacturer's instructions and complete this Benchmark Commissioning Checklist will invalidate the warranty. This does not affect the customer's statutory rights.

-													-				
Customer name: Telephone number:																	
Address:																	
Boiler make and model:				г т			,	г г									r
Boiler serial number:																	L
Commissioned by (PRINT NAME):						Gas	Gas Safe register number:										
Company name:						Teler	phone	e numb	oer:								
Company address:																	
			·		<u> </u>	Com	nmiss	ioning	date:								
To be completed by the customer o	n receipt of a	Building	Regulation	ons C	Complia	ance Ce	ertific	ate*									
Building Regulations Notification Num	ber (if application	ble):		_													
CONTROLS (tick the appropriate box	.es)																
Time and temperature control to heati	ing	R	oom ther	mosta	at and p	rogram	.mer/ti	imer _			Pr	ogram	nmab	le room	therm	lostat	ļ
				Load	d/weath	ier comp	pensa	ation					Op	otimum	start c	ontrol	ļ
Time and temperature control to hot w	vater	Cylir	nder ther	mosta	at and p	rogram	mer/ti	imer						Combin	ation I	Boiler	
Heating zone valves							Fi	itted						N	lot rec	luired	
Hot water zone valves							Fi	itted						N	lot rec	luired	
Thermostatic radiator valves							Fi	itted						N	lot rec	luired	ļ
Automatic bypass to system							Fi	itted						N	lot rec	luired	
Boiler interlock															Pro	vided	L
ALL SYSTEMS																	
The system has been flushed and clea	aned in accord	dance with	BS7593 ;	and b	oiler ma	anufactı	urer's	instruc	ctions							Yes	
What system cleaner was used?																	
What inhibitor was used?												Qu	Jantit	ty		li	itres
Has a primary water system filter been	n installed?											<u> </u>	Yes			No	
CENTRAL HEATING MODE measure	e and record:																
Gas rate						m³/hr			0	R						f	ˈt³/hr
Burner operating pressure (if applicab	ole)					mbar		OF	R Gas inl	let pres	ssure					n	nbar
Central heating flow temperature																	°C
Central heating return temperature																	°C
COMBINATION BOILERS ONLY																	
Is the installation in a hard water area	(above 200pr)	Yes			No	
If yes, has a water scale reducer bee	n fitted?)	Yes			No	
What type of scale reducer has been	fitted?												·				-
DOMESTIC HOT WATER MODE Mea	asure and Rec	cord:															
Gas rate						m³/hr	OR						f	t³/hr			
Burner operating pressure (at maximu	um rate)					mbar	OR	Gas inl	let pressu	ure at r	naximum	rate				n	nbar
Cold water inlet temperature																	°C
Hot water has been checked at all outlets Yes Temperature								°C									
Water flow rate																l	/min
CONDENSING BOILERS ONLY													_				_
The condensate drain has been instal	lled in accorda	ance with th	ie manuf?	acture	er's instr	ructions	and/o	or BS5	546/BS6	3798						Yes	
	At max. ra	ite:		C	0		ppm AND CO/CO ₂			:0,	Ratio						
Record the following:	At min. rat	At min. rate: (where possible) CO				ppm AND CO/CO ₂			02	Ratio							
Mandatory Requirement	CO2 @	Max Rate		%	CO ₂	@Min !	Rate		%	6							[
The heating and hot water system cor	The heating and hot water system complies with the appropriate Building Regulations Yes																
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions Yes																	
The operation of the boiler and system	The operation of the boiler and system controls have been demonstrated to and understood by the customer Yes																
The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer Yes																	
Commissioning Engineer's Signature																	
Customer's Signature																	
(To confirm satisfactory demonstration and receipt of manufacturer's literature)																	
	She natifi					1 -1 /1 -1		'4- or	" th c a	4							_
*Competent Persons Scheme. A Buildir	ng Regulation	s Complian	ice Certifi	icate v	will ther	ntroi (LA	ued to	the cu	airectiy o ustomer.	or throu	ign a		be	? <i>ПС</i>	hm	1 0 ľ .	k



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 $\ensuremath{\textcircled{}}$ Heating and Hotwater Industry Council (HHIC)

SERVICE INTERVAL RECORD

It is necessary that your heating system is serviced annually to validate your warranty and that the appropriate Service Interval Record is completed.

Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions. Always use the manufacturer's specified spares when replacing parts.

SERVICE 01	Date:	SERVICE 02 Date:							
Engineer name:		Engineer name:							
Company name:									
Telephone No:		Telephone No:							
Gas safe register No:		Gas safe register No:							
At max. rate: CO ppm AND	CO2 %	At max. rate: CO ppm AND CO ₂ %							
Record: At min. rate: CO ppm AND	CO2 %	At min. rate: CO ppm AND CO ₂ %							
CO/CO ₂ Ratio min. rate max ra	ite	CO/CO ₂ Ratio min. rate max rate							
Comments:		Comments:							
Signature		Signature							
SERVICE 03	Date:	SERVICE 04 Date:							
Engineer name:		Engineer name:							
Company name:		Company name:							
Telephone No:		Telephone No:							
Gas safe register No:		Gas safe register No:							
Record: At max. rate: CO ppm AND	CO₂ %	At max. rate: CO ppm AND CO ₂ %							
At min. rate: CO ppm AND	CO2 %	At min. rate: CO ppm AND CO ₂ %							
CO/CO ₂ Ratio min. rate max r	ate	CO/CO ₂ Ratio min. rate max rate							
Comments:		Comments.							
Signature		Signature							
SERVICE 05	Date:	SERVICE 06 Date:							
Engineer name:		Engineer name:							
Company name:		Company name:							
Telephone No:		Telephone No:							
Gas safe register No:		Gas safe register No:							
Record: At max. rate: CO ppm AND	CO₂ %	Record: At max. rate: CO ppm AND CO ₂ %							
At min. rate: CO ppm AND	CO ₂ %	At min. rate: CO ppm AND CO ₂ %							
	110								
Comments.									
Signature		Signature							
	Deter								
Engineer name:									
Company name.		Company name:							
Gas safe register No.		leephone No:							
At may rate: CO	CO- %	At max_rate: CO							
Record: At min_rate: CO ppm AND	CO2 %								
CO/CO ₂ Ratio min rate may r	ate	(O/CO), Ratio min rate may rate							
Comments:		Comments:							
Signature		Signature							
SERVICE 09	Date:	SERVICE 10 Date:							
Engineer name:	I	Engineer name:							
Company name:		Company name:							
Telephone No:		Telephone No:							
Gas safe register No:	Gas safe register No:								
Record: At max. rate: CO ppm AND	CO2 %	Record: At max. rate: CO ppm AND CO ₂ %							
At min. rate: CO ppm AND	CO2 %	At min. rate: CO ppm AND CO ₂ %							
CO/CO ₂ Ratio min. rate max r	ate	CO/CO ₂ Ratio min. rate max rate							
Comments:		Comments:							
Signature		Signature							

*All installations in England and Wales must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme. A Building Regulations Compliance Certificate will then be issued to the customer.



Before contacting Ferroli please have available the completed BENCHMARK document (located in the back of this manual), boiler serial number and model detail.

For Technical assistance during the installation, call our **Technical Helpline on 0330 205 0005.**

You will be required to provide your Gas Safe Register Number.

Should you require a Service Engineer to visit, call our Service Centre on 0330 205 0005.

Calls to our 0330 numbers cost the same as a call to an 01 or 02 national number whether from a landline or mobile.

Calls are also inclusive in any bundle you may have with have your phone provider.

Phone numbers:

Installer _____

Service Engineer

BECAUSE OF OUR CONSTANT ENDEAVOUR FOR IMPROVEMENT DETAILS MAY VARY SLIGHTLY FROM THOSE QUOTED IN THESE INSTRUCTIONS.

ALL SPECIFICATIONS SUBJECT TO CHANGE

<u>Please note</u> - to avoid incurring unnecessary expense, in the event of a boiler shut down, check this is not caused by lack of electricity supply, gas supply or low water pressure before calling our Customer Service Helpline



FERROLI S.p.A. Via Ritonda 78/a 37047 San Bonifacio - Verona - Italy www.ferroli.com Made in Italy