## **Navien** Condensing Combi Boiler

## Installation & Operation Manual

### **Getting Service**

If your boiler requires service, you have several options for getting service:

- Contact an official Technical Assistance Service (TAS) or go to the website: www.kdnavien.co.kr. For warrany service, always contact an official Technical Assistance Service (TAS) first.
- · Contact the technician or professional who installed your boiler.
- Contact a licensed professional for the affected system (for example, a plumber or electrician).

When contacting an official Technical Assistance Service (TAS), please have the following information available:

- Model number
- Serial number
- Date purchased
- Installation location and type
- Error code, if any appears on the front panel display.

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## **Navien** Condensing Combi Boiler

# Installation & Operation Manual

Model NCB-24LSWE NCB-28LSWE NCB-34LSWE NCB-40LSWE

Keep this manual near this boiler for future reference whenever maintenance or service is required.

## \Lambda warning

If the information in these instructions is not followed exactly, a fire or explosion may result, causing property damage, personal injury, or death.

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- WHAT TO DO IF YOU SMELL GAS
  - Do not try to light any appliance.
  - Do not touch any electrical switch; do not use any phone in your building.
  - Immediately call your gas supplier from a neighbor's phone. Follow the gas supplier's instructions.
  - If you cannot reach your gas supplier, call the fire department.
- Installation and service must be performed by a qualified installer, service agency or the gas supplier.





Saf	ety Information	5
1.	About the Boiler	9
1.1	Items Included	9
1.2	Accessories	9
1.3	Technical Data	10
1.4	Components	12
1.5	Dimensions	16
1.6	Operating Modes	17
1.7	Installation Procedure	19
2.	Installing the Boiler	20
2.1	Choosing an Installation Location	20
2.2	Mounting the Boiler to the Wall	22
3.	Installing the System Piping	23
3.1	Installing a Space Heating System	23
3.2	Installing a Domestic Hot Water (DHW) System	24
3.3	Connecting the Condensate Drain Line	24
3.4	Pipe Demensions and Water Pressure	25
3.5	Pressure Relief Valve	26
3.6	Filling the system	26
3.7	Testing the Water System	26
4.	Connecting the Gas Supply	27
4.1	Gas Pipe Material	28
4.2	Propane Gas Installations (LPG)	28
4.3	Measuring the Inlet Gas Pressure	28
5.	Venting the Boiler	30
5.1	Flue Terminal Positions	30
5.2	Selecting a Vent System	31
5.3	Coaxial Systems	32
5.4	Dual Duct Systems	33
5.5	Measuring Vent Length	35
5.6	Terminating the Vent	35

6.	Setting the DIP Switches	36
6.1	PCB DIP Switches	36
6.2	Front Panel DIP Switches	36
7.	Connecting Electrical Supplies	37
7.1	Accessing the Terminal Strips	37
7.2	Connecting Cables	38
7.3	Connecting the Power Supply	38
7.4	Connecting the Room Thermostat	39
7.5	Connecting the OpenTherm	39
7.6	Connecting the Outdoor Temperature Sensor	39
7.7	OpenTherm <sup>®</sup> Protocol	39
8.	Installation Check list	40
9.	Operating the Boiler	41
<b>9.</b> 9.1	Operating the Boiler Turning the Boiler On or Off	<b>41</b> 41
<b>9.</b> 9.1 9.2	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature	<b>41</b> 41 41
<b>9.</b> 9.1 9.2 9.3	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature Viewing Basic Information	<b>41</b> 41 41 42
<b>9.</b> 9.1 9.2 9.3 9.4	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature Viewing Basic Information Setting the Operation Mode	<b>41</b> 41 42 43
<ol> <li>9.1</li> <li>9.2</li> <li>9.3</li> <li>9.4</li> <li>9.5</li> </ol>	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature Viewing Basic Information Setting the Operation Mode Setting the Parameters	<b>41</b> 41 42 43 43
<ul> <li>9.1</li> <li>9.2</li> <li>9.3</li> <li>9.4</li> <li>9.5</li> <li>9.6</li> </ul>	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature Viewing Basic Information Setting the Operation Mode Setting the Parameters Resetting the Boiler	<b>41</b> 41 42 43 43 50
<ol> <li>9.1</li> <li>9.2</li> <li>9.3</li> <li>9.4</li> <li>9.5</li> <li>9.6</li> </ol>	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature Viewing Basic Information Setting the Operation Mode Setting the Parameters Resetting the Boiler	41 41 42 43 43 50
<ul> <li>9.1</li> <li>9.2</li> <li>9.3</li> <li>9.4</li> <li>9.5</li> <li>9.6</li> <li>10.</li> </ul>	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature Viewing Basic Information Setting the Operation Mode Setting the Parameters Resetting the Boiler Appendixes	41 41 42 43 43 50 51
<ul> <li>9.1</li> <li>9.2</li> <li>9.3</li> <li>9.4</li> <li>9.5</li> <li>9.6</li> <li>10.</li> </ul>	Operating the Boiler Turning the Boiler On or Off Adjusting the Temperature Viewing Basic Information Setting the Operation Mode Setting the Parameters Resetting the Boiler Appendixes Gas Conversion	41 41 42 43 43 50 51 51
9.           9.1           9.2           9.3           9.4           9.5           9.6           10.1           10.2	Operating the Boiler         Turning the Boiler On or Off         Adjusting the Temperature         Viewing Basic Information         Setting the Operation Mode         Setting the Parameters         Resetting the Boiler         Appendixes         Gas Conversion         2       Cleaning the Heat Exchanger	41 41 42 43 50 51 51 57
9.           9.1           9.2           9.3           9.4           9.5           9.6           10.1           10.2           10.3	Operating the Boiler         Turning the Boiler On or Off         Adjusting the Temperature         Viewing Basic Information         Setting the Operation Mode         Setting the Parameters         Resetting the Boiler         Appendixes         Gas Conversion         2       Cleaning the Heat Exchanger         3       Wiring Diagram	41 41 42 43 43 50 51 51 57 60
9.           9.1           9.2           9.3           9.4           9.5           9.6           10.1           10.2           10.3	Operating the Boiler         Turning the Boiler On or Off         Adjusting the Temperature         Viewing Basic Information         Setting the Operation Mode         Setting the Parameters         Resetting the Boiler         Appendixes         Gas Conversion         2       Cleaning the Heat Exchanger         3       Wiring Diagram         4       Ladder Diagram	41 41 42 43 50 51 51 57 60 61
9.           9.1           9.2           9.3           9.4           9.5           9.6           10.1           10.2           10.3           10.4	Operating the Boiler         Turning the Boiler On or Off         Adjusting the Temperature         Viewing Basic Information         Setting the Operation Mode         Setting the Parameters         Resetting the Boiler         Appendixes         Gas Conversion         Cleaning the Heat Exchanger         Wiring Diagram         Ladder Diagram         Outdoor Temperature Sensor (Optional)	41 41 42 43 43 50 51 51 57 60 61 62

## **Safety Information**

The following safety symbols are used in this manual. Read and follow all safety instructions in this manual precisely to avoid unsafe operating conditions, fire, explosion, property damage, personal injury, or death.

## DANGER

Indicates an imminently hazardous situation which, if not avoided, could result in severe injury or death.

## **MARNING**

Indicates a potentially hazardous situation which, if not avoided, could result in injury or death.

### 

Indicates a potentially hazardous situation that, if not avoided, could result in property damage.



### If you smell gas:

- Do not try to light any appliance.
- Do not touch any electrical switches or use landline phones.
- From a neighbor's phone, call your gas provider and follow their instructions.
- If you cannot reach your gas provider, call the fire department.
- Do not return to your home until authorized by your gas supplier or the fire department.

## Do not use or store flammable products, such as gasoline, solvents, or adhesives in the same room or area as the boiler.

- The boiler has a main burner flame that can turn on at any time and can ignite flammable vapors. Vapors from flammable liquids can explode and catch fire, causing death or severe burns.
- Vapors cannot be seen and are heavier than air. They can travel long distances along the ground and can be carried from other rooms to the boiler's main burner flame by air current.
- Keep all flammable products far away from the boiler and store them in approved containers. Keep the containers closed tightly and out of the reach of children and pets.



- Do not store or use gasoline or other flammable liquids near this boiler.
   Doing so may result in fire or explosion.
- Do not place combustibles, such as newspapers or laundry, near the boiler or venting system. Doing so may result in a fire.
- Do not place or use hair sprays, spray paints, or any other compressed gases near the boiler or venting system, including the vent termination.
   Doing so may result in fire or explosion.
- Do not operate the boiler with the front cover opened. Doing so may result in fire or carbon monoxide (CO) poisoning, which may result in property damage, personal injury, or death.
- Do not operate this boiler without proper venting. Doing so may result in fire or carbon monoxide (CO) poisoning, which may result in property damage, personal injury, or death.
- Do not touch the power cord or internal components of the boiler with wet hands.
   Daing so may result in plactric shock

Doing so may result in electric shock.

### 

- Do not turn on the boiler unless the water and gas supplies are fully opened.
   Doing so may damage the boiler.
- Do not turn on the water if the cold water supply shutoff valve is closed.

Doing so may damage the boiler.

- Do not use this boiler for anything other than its intended purpose, as described in this manual.
- Do not remove the front cover unless the power to the boiler is turned off or disconnected. Failure to do so may result in electric shock.
- When servicing the controls, label all wires prior to disconnecting them.

Failure to do so may result in wiring errors, which can lead to improper or dangerous operation. Verify proper operation after servicing.

• Do not use unapproved replacement or accessory parts.

Doing so may result in improper or dangerous operation and will void the manufacturer's warranty.

- Do not place anything in or around the vent terminals, such as a clothes line, that could obstruct the air flow in or out of the boiler.
- This boiler has been approved for use in the USA and Canada only.

Using the boiler in any other country will void the manufacturer's warranty.



#### To prevent burns:

- Use the lowest operating temperature setting necessary to provide comfortably-hot water.
- If your household has children or elderly or disabled residents, consider using a lower temperature setting.
- Read all the instructions in this manual carefully before changing the temperature setting.
- Feel the water before using it on children, the elderly, or the disabled.



## DANGER

This boiler's water temperature is set to 49°C at the factory for your safety and comfort. Increasing the temperature increases the risk of accidental scalding. Water temperatures at or above 52°C can cause instant scalding, severe burns, or death. Before you decide to change the temperature setting, read the following charts carefully.

Water Temperature	Time in which a young child can suffer a full thickness (3rd degree) burn
70°C	Less than 1 second
60°C	1 second
55°C	10 seconds
49°C	10 minutes
37°C	very low scald risk

### **General Installation Guidelines**

Navien ensures that this product contains no harmful substances and that no harmful materials have been used in its manufacture.

Current legislation must be taken into account on installing this appliance, and it must be installed in a place with suitable ventilation.

The boiler must be installed by an installer authorised by the Ministry of Industry and it must be started up by an Official Technical Assistance Service authorised by Navien.

The requirements included in the following regulations must be observed on installing the boiler:

- The Gas Installation Regulation.
- The Technical Building Code.
- The Regulation for Heating Installations in Building.
- The Low Voltage Regulation.

## The Codes of good practice and regulations refer to the latest versions of the same.

The installation must also comply with the following European Standards:

Standard	Description
UNE-EN 13831:2008	Closed expansion vessels with diaphragm.
UNE-EN 1856	Metal chimneys
UNE-EN 13384	Chimneys
UNE-EN 13779	Ventilation
UNE-EN ISO 16484	Building control systems.
UNE-EN 14336	Heating systems in buildings.
UNE-EN 15502-1	Gas-fired heating boilers Part 1: General Requirements and tests
UNE-EN 15502-2-1	Gas-fired heating boilers Part 2-1: Specific standard for type C appliances and type B2, B3 and B5 appliances of a nominal heat input not exceeding 1000kW
UNE-EN 13203:2007	Domestic Hot Water
UNE-EN 303-7:2008	Heating boilers.

### **EC Conformity Declaration**



Navien, hereby declares that the boiler models:

#### NCB-24LSWE, NCB-28LSWE, NCB-34LSWE, NCB-40LSWE

to which this declaration refers, conform to and comply with the essential requirements of the following applicable European Standards and Directives.

Gas appliances: Directive 2009/142/EC Standards EN 437 and EN 15502

Boiler Efficiency: Directives 92/42/EEC and 93/68/EEC Standards EN 15502

Low voltage: Directives 73/23/EEC and 93/68/EEC Standard EN 60335-1, EN 60335-2-30, EN 60335-2-51, EN 50165

Electro-magnetic Compatibility: Directive 2004/108/EC Standards EN 55014

Pressure Vessels: Directive 97/23/EEC

Navien, manufactures its products using a Quality Assurance system in compliance with Standard EN-ISO 9001:2000.

## 1. About the Boiler

### 1.1 Items Included

When you open the box, you will find the following items with the boiler. Check the box for each of the following items before installing the boiler. If it seems like there is a problem, do not use the boiler. Contact your supplier. Keep the included items out of the reach of children, as they can be dangerous. When you no longer wish to use the boiler, disable any parts that could be potentially hazardous.

And a second sec			
Installation & Operation Manual, User's Information Manual	Wall mounting bracket	Tapping screws & snchors	Spare Parts
Propane gas changing kit	Condensate drainage pipe	Electric cord	

## 1.2 Accessories

The following optional accessories are available for the boiler:



## 1.3 Technical Data

The following tables list the general specifications for the boiler.

Specifications	Unit	NCB-24LSWE	NCB-28LSWE	NCB-34LSWE	NCB-40LSWE
Heating consumption (Max/Min)	kW	20.0/4.2	24.0/4.2	29.0/5.1	34.0/4.0
DHW heat consumption (Max/Min)	kW	24.0/4.2	28.0/4.2	34.0/5.1	40.0/4.0
Heating output (Max/Min) at 80/60°C	kW	19.6/3.9	23.6/3.9	28.6/4.9	33.5/3.9
DHW output (Max/Min)	kW	20.0/4.0	24.0/4.0	34.0/5.0	40.0/4.0
Condensing heating output (Max/Min) at 50/30°C	kW	21.6/4.2	25.9/4.2	31.3/5.4	36.7/4.2
Full load efficiency at Max/Min output, at 80/60°C	%	98.3/97.4	98.1/97.4	98.4/97.6	98.0/97.6
Full load efficiency at Max/Min output, at 50/30°C (condensation)	%	107.9/106.9	107.2/106.9	108.6/106.9	107.7/106.9
Partial load (30%) efficiency, with 47°C return temperature	%	100.7	101.6	101.8	101.9
Partial load (30%) efficiency, with 30°C return temperature	%	108.6	108.4	108.4	108.3
Heat Loss through the case with burner switched on	%	0.1	0.1	0.1	0.1
Heat Loss through the chimney with burner switched on	%	1.6	1.8	1.5	1.9
Seasonal efficiency rate (SEDBUK rating)	-		1	Ą	
NOx class	-		1	5	
Category	-		1121	H3P	
Туре	-	Heating and instantaneous hot water production			oduction
Heating output adjustment	-	Adjustable over entire Max/Min output range			range
Type of heating installation	-	Close circuit			
Maximum heating pressure	bar	2.5			
Maximum heating temperature	°C		9	00	
Adjustable heating temperature range	°C		40	-90	
Expansion vessel volume	I		6	.0	
Expansion vessel pre-load	bar			1	
Minimum DHW pressure	bar	1.0	1.2	1.4	1.4
Minimum DHW flow	l/min		2	.0	
Maximum DHW pressure	bar		1	0	
Adjustable DHW temperature range	°C		30-	-65	
Specific flow (ΔT=25°C)	l/min	13.8	16.1	19.5	22.9
Specific flow (ΔT=30°C)	l/min	11.5	13.4	16.2	19.1
Specific flow for kitchen (ΔT=45°C)	l/min	7.6	8.9	10.8	12.7
Electrical supply	-	230 V/ 50 Hz			
Nominal current	А	0	.6	0.0	62
Electrical maximum consumption	W		13	30	
Electrical protection	-	IP X5D			
Boiler mounting system type	-	Wall-mounted			

Specifi	cations	Unit	NCB-24LSWE	NCB-28LSWE	NCB-34LSWE	NCB-40LSWE	
Flue exhaust/Air intake system types		-	B23	B23-B33-B53-C13-C33-C43-C53-C63-C83		·C83	
Flue exhaust/Air intake system diameters		mm	Coaxial	Coaxial Ø60/100 and Ø80/125–Dual duct Ø80/80		t Ø80/80	
Maximum gas pi	pe pressure drop	Ра	16	167 294		94	
Max. horizontal coa	xial length Ø60/100	m		20			
Max. vertical coax	ial length Ø60/100	m		2	1		
Equivalent elbow le	ngth at 90° Ø60/100	m		1	.3		
Equivalent elbow le	ngth at 45° Ø60/100	m			1		
Max. horizontal coa	xial length Ø80/125	m		68			
Max. vertical coax	ial length Ø80/125	m	70				
Equivalent elbow le	ngth at 90° Ø80/125	m	2.2				
Equivalent elbow length at 45° Ø80/125		m			1		
Equivalent length of ada	oter Ø60/100 => Ø80/125	m	0.5				
Max. dual duct	length Ø80-Ø80	m	110				
Equivalent elbow	length at 90° Ø80	m	2.2				
Equivalent elbow	length at 45° Ø80	m	1.4				
	Heating	mm	nm 22		m 22		
Hydraulic connection diameter	DHW	mm	15				
	Gas inlet	mm	ım 22				
Dimensions (Widtl	n x Depth x Height)	mm	440 x 3	50 x 695	440 x 38	30 x 695	
Weight		Kg	3	8	4	2	

### 1.4 Components

The following diagram shows the key components of the boiler. Component assembly diagrams and particular parts lists are included in the Appendixes.



NCB-24/28/34LSWE



NCB-24/28/34LSWE



NCB-40LSWE



### 1.5 Dimensions

The following diagrams show the dimensions of the boiler and the table lists the supply connections.



### **Overhead View**



## **Supply Connections**

	Description	Diameter
A	Flue exhaust/Air intake	Ø60/100, Ø80/125
В	Space heating supply	22 mm
С	Hot water outlet (DHW)	15 mm
D	Gas supply inlet	22 mm
E	Cold water inlet (DHW)	15 mm
F	Space heating return	22 mm

## **Supply Connections**



### 1.6 Operating Modes

### 1.6.1 Operating in Space Heating Mode

To operate the Space heating mode, press the Space heating button on the front panel and select a heating temperature setpoint higher than current heating temperature.

- When the boiler detects a request for heating production (from the installation's room thermostat, for example), the 3-way valve goes to heating position and the circulating pump starts up.
- 2. If the boiler water temperature is lower than the desired temperature setpoint, the boiler ignites and heats up the heating installation until the selected boiler temperature is reached. The boiler's electronic control modulates the burner output to adapt to the installation's heat requirements at all times and so that the installation's water temperature remains constant. This prevents the installation from overheating and reduces heat loss as much as possible.
- 3. When there is no further heating demand (e.g. when the desired ambient temperature selected on the room thermostat is reached), the burner is extinguished (if it was ignited) and the circulation pump continues to run during the post-circulation time (minimum 3 minutes), to protect the boiler from overheating due to thermal inertia in the installation.



### 1.6.2 Operating According to Outdoor Temperature Conditions

When the boiler is connected to an outdoor temperature sensor (supplied optionally), functioning may be activated according to the outdoor temperature conditions, using parameter.

When this operating mode is activated, the boiler and/or heating output temperature are determined in accordance with the K curve set for parameter and the outdoor temperature measured. If the installation is correctly dimensioned, the boiler temperature and/or output temperature calculated will ensure that the room temperature is in accordance with the set point programmed.

The K curve relates the outdoor temperature reading on the sensor installed outside the home to the boiler temperature setpoint. The graph shows the temperature ratio for each point on the K curve.





To connect the outdoor temperature sensor to the boiler, carefully follow the connection instructions provided in the "10.5 Outdoor Temperature Sensor (Optional)" on page 62.

### 1.6.3 Operating in DHW Mode

To operate DHW mode, press the DHW button on the front panel and select a DHW temperature setpoint higher than current DHW temperature.

- When a hot water tap is turned on in the home, the boiler flow meter detects DHW demand, the 3-way valve goes to DHW mode and the circulation pump starts up, which makes the water in the boiler primary circuit flow through the DHW heat exchanger, producing instant hot water.
- 2. The electronic control modulates the burner output in order to constantly produce hot water at the temperature required.
- 3. When there is no further DHW demand, the burner switches off and the 3-way valve remains in DHW mode position during a wait time (5 minutes by default), so that it can work more efficiently and provide more flexibility if the taps are continuously turned on and off.
- 4. When the wait time has elapsed, the 3-way valve returns to the Heating mode position and the boiler is ready to provide heating.
- Note
- DHW priority: Whenever a hot water tap is turned on in the home, the boiler begins to run in DHW mode and the heating function is deactivated until all the taps are turned off again.
  - When the boiler water pressure drops below 0.4 bar the automatic fill function is activated.



## 1.7 Installation Procedure

The flow diagram below provides a step-by-step description of the recommended procedure for clear, easy installation of the NCN LSWE boiler in its final location. A detailed description is given of the procedure in the sequenced sections below:



### 2.1 Choosing an Installation Location

When choosing an installation location, you must ensure that the location provides adequate clearance for the boiler, adequate venting and drainage options, and sufficient access to gas, water, and electrical supplies.

Carefully consider the following factors when choosing an installation location:

#### **Compliance Requirements**

This boiler must be installed by qualified personnel in compliance with the applicable Laws and Regulations. In general, these Laws and Regulations are the Basic Gas Installation Standards, the Heating, Air Conditioning and Domestic Water Installation Regulation and all other local regulations.

### Access to Utilities

- Water-the installation location should be near where the domestic water supply enters the building.
- Gas-the installation location should be near where the gas supply enters the building.
- Electricity-the installation location should be near where the electrical supply enters the building.

### Humidity and Contact with Water

When installing the boiler, avoid places with excessive humidity. The boiler has electric gas ignition components. Water spray or droppings can get inside the boiler and damage the ignition system. The boiler must be installed in a way to ensure that the gas ignition system components are protected from water (dripping, spraying, rain, etc.) during operation and service.

If the boiler is installed in a very humid room (a shower room or bathroom, for example), the Low Voltage regulation and the Technical Building Code must be observed for correct installation.

#### **Proximity to Fixtures and Appliances**

Install the boiler near fixtures that deliver or use hot water, such as bathroom, kitchen, and laundry room faucets. Select a location that minimizes the water piping required between major fixtures. If the distances are long or if the user requires "instant" hot water, installation of a recirculation line which circulates domestic hot water back to the boiler from the furthest fixture is recommended. Insulate as much of the hot water supply and recirculation lines as possible. For more information about the water supply, refer to "3.2 Installing a Domestic Hot Water (DHW) System" on page 24.

### Adequate Drainage

The boiler produces a significant amount of condensate during operation. This condensate must be removed from the boiler, and sutably treated if national legislation so requires. The boiler should be located near a suitable drain and where damage from a possible leak will be minimal. Installing the boiler in a location without a drain will void the warranty and Navien will not be responsible for water damages that occur as a result. For more information about condensate drainage, refer to "3.3 Connecting the Condensate Drain Line" on page 24.

The boiler must be located in an area where leakage of the unit or connections will not result in damage to the area adjacent to the appliance or to lower floors of the structure. When such locations cannot be found, installation of an adequately drained drain pan under the boiler is highly recommended. When installing the drain pan, ensure that the installation does not restrict combustion air flow.

### Adequate Venting and Ventilation

The boiler must be installed in a sufficiently ventilated area with openings directly to the outside of the building (as required by the Gas Installations Regulation). The boiler must be located so that the grilles of the premises are not obstructed and normal boiler maintenance is possible even if installed between items of furniture.

Select a location that requires minimal venting. Consider venting restrictions caused by windows, doors, air intakes, gas meters, foliage, and other buildings. For more information about venting, refer to "5. Venting the Boiler" on page 30.

To ensure adequate venting and ventilation, follow these guidelines:

- Maintain proper clearances from any openings in the building.
- Install the boiler with a minimum clearance of 300 mm above an exterior grade or as required by local codes.
- Do not enclose the vent termination.
- Install the exhaust vent in an area that is free from any obstructions, where the exhaust will not accumulate.
- Do not install the boiler where moisture from the exhaust may discolor or damage walls.
- Do not install the boiler in bathrooms, bedrooms, or any other occupied rooms that are normally kept closed or not adequately ventilated.

The requirements and recommendations stipulated in the Regulation for Heating Installations in Buildings (RITE) and any other applicable legislation in this field must be observed.

### Adequate installation clearances

#### 

Do not install the boiler on carpeting.

Install the boiler in an area that allows for service and maintenance access to utility connections, piping, filters, and traps. Based on the installation location, ensure that the following clearances are maintained:



Clearance from:	Indoor Installation
Тор	250 mm minimum
Front	600 mm minimum
Bottom	200 mm minimum

### Clean, debris and chemical-free combustion air

- Do not install the boiler in areas where dust and debris may accumulate or where hair sprays, spray detergents, chlorine, or similar chemicals are used.
- Do not install the boiler in areas where gasoline or other flammables are used or stored.
- Ensure that combustible materials are stored away from the boiler and that hanging laundry or similar items do not obstruct access to the boiler or its venting.

## 2.2 Mounting the Boiler to the Wall

Navien NCB LSWE boilers come with an upper mounting bracket that is pre-drilled at 400 mm on center for easy installation on standard wall studs. If the strength of the wall is insufficient or if the framing is non-standard or uneven, reinforce the area before installing the boiler. Avoid installation on common walls as the unit will make some operational noises while it is running.

To mount the boiler to the wall:

- 1. Affix the bracket securely to the wall and ensure that it is level and that it can support the weight of the boiler.
- 2. Align the grooves on the back of the boiler with the tongues on the mounting bracket and hang the boiler on the bracket.

When mounted with the mounting bracket, the boiler will have a 16 mm clearance from the back of the wall.



## \Lambda warning

- **The boiler is heavy.** Always lift the unit with assistance. Be careful not to drop the boiler while lifting or handling it to avoid bodily injury or damage to the unit.
- **Do not** rest the boiler on the bottom end after removing it from the shipping carton. Doing so may result in excessive pressure on protruding pipes and resulting in product damage. If you must put the boiler down, lay it on its back or put it inside the protective shipping base.

## DANGER

- The boiler must be mounted on a suitable wall that can support its weight and prevent explosion or fire.
- Do not install the boiler near paper or other flammable objects.
- Do not install the boiler near domestic waste.

## 3. Installing the System Piping

The instalation must be made by sufficiently qualified staff, authorised to do so. For correct installation, all the requirements and recommendations described in the Regulation for Heating Installations in Buildings (RITE). must be complied with, together eith all other national and/or local regulations applicable at the time of installation. However, the following recommendations must be complied with, at the list:

- Before connecting the boiler hydraulically, the inside of the pipes must be thoroughly cleaned, removing all sediments of any type which could cause oxidation or damage to the heat exchanger.
- It is recommended to fit shut-off valves to the heating installation output and return pipes, to avoid having to drain the installation when maintenance work is carried out on the boiler.
- Bleed the air from the boiler and heating installation. Ensure there is no air in the heating circuit.
- The NCB LSWE boiler is a condensing boiler, and it is therefore essential for the condensate outlet to lead to a drain, in compliance with all applicable national and/or local regulations to this respect.
- The boiler drain must not e located above a window, entry door or other public point of access. Bear in mid that boiling water or steam could come out when draining.
- Draining must be done in a downward direction and towards the walls.

## \Lambda warning

- Tighten the boiler water connections, taking care not to damage them. Do not force the tube connections excessively, as this could damage the connections and cause leaks.
- Any dirt in the tubes could reduce boiler efficiency and cause it to malfuction.
- Any pipes exposed to the elements or which could freeze in winter must be insulated with suitable insulating material.

### 

Failure to follow the instructions provided in this section will void the warranty and may result in property damage, fire, serious injury or death.

## 3.1 Installing a Space Heating System

The primary and secondary heat exchangers of the Navien NCB LSWE boiler are designed to attain the highest level of heat transfer in a compact design. To accomplish this, the heating water flows through a series of tubes (secondary heat exchanger) and finned tubes (primary heat exchanger),

designed to maximize the heat transfer area. To maintain the efficient and reliable operation of the heat exchangers, and to avoid heat exchanger failure, it is critical to ensure the rules and guidelines in this section are followed.

## 

- The installation must be made by sufficiently qualified staff, authorised to do so.
- For correct installation, all the requirements and recommendations described in the Regulation for Heating Installations in Buildings (RITE) must be complied with, together with all other national and/or local regulations applicable at the time of installation.

Refer to the following illustration for a typical DHW piping example for the boiler.



When connecting the space heating system, follow these guidelines:

- Tighten the connection valves with care to avoid damage.
- Test the boiler for proper space heating flow and inspect for leaks.

## 3.2 Installing a Domestic Hot Water (DHW) System

The Navien NCB LSWE boiler provides domestic hot water continuously when flow is sensed by the flow sensor. This method is the most efficient means of heating water by allowing the boiler to operate at a lower return water temperature by minimizing standby losses, thus increasing combustion efficiency.

## 

- The installation must be made by sufficiently qualified staff, authorised to do so.
- For correct installation, all the requirements and recommendations described in the Regulation for Heating Installations in Buildings (RITE) must be complied with, together with all other national and/or local regulations applicable at the time of installation.

Refer to the following illustration for a typical DHW piping example for the boiler.



When installing the DHW system, follow these guidelines:

- Use only pipes, fittings, valves, and other components (such as solder), that are approved for use in potable water systems.
- Tighten the connection valves with care to avoid damage.
- Keep the hot water piping system as short as possible, to deliver hot water to the fixtures more quickly.
- After installing the boiler, clean the cold water inlet filter. Then, test the boiler for proper DHW supply and inspect for leaks.

## 3.3 Connecting the Condensate Drain Line

The Navien NCB LSWE boiler creates condensation when it operates. This condensation has an acidic pH of 3-5. Follow all local codes and regulations when disposing of condensate from the boiler. We recommend draining the condensate into a laundry tub, as the alkali in laundry detergent will neutralize the acid in the condensate. However, other suitable waste drain locations may be used according to the local legislation.

## 

- Do not cap or plug the integrated condensate line. If prevented from draining, condensate can damage the boiler.
- The condensate line must have a negative slope to drain properly.

The requirements recommended for the condensate drain line installation are as follows:

- For correct condensate drain line installation, the tube must have a minimum diameter of Ø22 mm.
- The tube must be made of a material that can withstand corrosion, e.g. PVC, PCV-U, ABS, PVC-C or PP. It must not be made of metal.
- For safety reasons, the end of the tube must be as close as possible to the draining point.
- When the condensate drainage is connected to a general drain network inside the building, the effects of overpressure that could occur inside it must be taken into account, installing suitable pressure release and ventilation elements.
- The length of the tubes outside the building must be as short as possible. They must also be installed with as much tilt as possible. The tubes must be insulated if they are exposed to extremly cold weather or blizzards. If the tubes are not insulated, they must have a diameter of at least Ø32 mm.
- The drain tube must have a minimum tilt of 2.5° downstream of the boiler.
- For tubes with Ø22 mm, the maximum permitted length is 3 metres.
- If the appliance is installed in a non-heated premises, the tube system must be treated as if it was an outdoor installation.
- To prevent the risk of tripping, the outdoor tubes must be fixed to the walls.

Before connecting the condensate drain, choose one of the following disposal options:



- a. From the boiler directly into an external drain
- b. From the boiler, through a neutralizing agent, and then into an external drain
- Note If you choose this option, the neutralizing agent must be replaced periodically. Depletion of the neutralizing agent will vary, based on the usage rate of the boiler. During the first year of operation, the neutralizer should be checked every few months for depletion and replaced as needed.
- c. From the boiler into a laundry tub.



The bottom of the boiler must be higher than the top of the laundry tub to use this option. The condensate line must have a negative slope to drain properly.

d. From the boiler into a condensate pump, and then into a laundry tub.



A pump can be used when there is a long distance between the boiler and the laundry tub or when the bottom of the boiler is lower than the top of the laundry tub. To connect the condensate drain:

1. Connect a drain line to the 13 mm fitting at the bottom of the boiler.

Use only corrosion-resistant material for the drain line, such as PVC or CPVC. Do not reduce the size of this fitting or the drain line to less than 13 mm.



- 2. Place the free end of the drain line into an appropriate drain.
- 3. If you are using a condensate pump, ensure that the pump allows for up to 3.78 LPH of drainage for each boiler in the system.
- 4. If you are not using a condensate pump, ensure that the drain line is pitched downward at a minimum slope of 6 mm per 30 cm.

### 3.4 Pipe Demensions and Water Pressure

The requirements recommended for the pipe dimensions and water pressure are as follows:

- The connection diameter for the domestic cold water inlet must be at least Ø15 mm.
- If a shut-off valve is fitted at the domestic cold water inlet, it must have a safety valve incorporated, calibrated to 9 bar.
- For DHW production installation, the inlet pressure must be over 0.5 bar.
- For hot water supply to the second floor of a building, the mnimum pressure required is 1.0 bar.
- The pipe diameter is not determined by the boiler connection but must be calculated in accordance with its length and consequent pressure drop.

### 3.5 Pressure Relief Valve

The requirements recommended for the pressure relief valve are as follows:

- The pressure relief valve is calibrated to be activated at a maximum pressure of 3 bar, and all the pipes and connections must therefore be able to withstand pressures of up to 3 bar.
- Connect the pressure relief valve drain to a tube with a diameter of at least Ø15 mm. It must tilt downwards in downstream direction throughout its entire length, and the water must run off to a suitable drain. It must be positioned so as not to cause damage to cabling, electrical equipment or persons.
- The drain must not be located above a window, entry door or any other public access point. Bear in mind that boiling water or steam could come out when draining.

## 3.6 Filling the system

Before filling the boiler pipes, pull up the air vent cap to allow the pipes to fill properly. Press the cap back in when the pipes are full.



Note Ensure that the vent cap is fitted before testing or operating the system.

## 3.7 Testing the Water System

## 

Ensure that the boiler is full of water before firing the burner. Operating the unit without filling it will damage the boiler. Such damage is not covered by the warranty, and may result in property damage, severe personal injury, or death.

Perform a fill test after installing the boiler's water system to make sure that the system has been installed properly. Follow the instructions below to perform a fill test on the water system.

- 1. Close the manual air vents and the boiler drain valve.
- 2. Fill the boiler. The correct pressure will vary with each application.
- 3. If the pressure is lower than the minimum pressure set (1 bar by default), error code E02 will appear on the display.
- 4. Fill the boiler with more water until the error message disappears.
- 5. At initial fill and during boiler start-up and testing, check the system thoroughly for leaks. Repair any leaks before proceeding further.

## \Lambda warning

Eliminate all system leaks. The continual introduction of fresh makeup water will reduce boiler life. Minerals can build up in the heat exchanger, reducing heat transfer, overheating the heat exchanger and causing heat exchanger failure.

### 

Before operating the boiler for the first time, ensure that the boiler system is filled with water. Purge the air inside the system to avoid damage to the boiler.

## 

- If a gas type other than the one specified on the boiler reference plate is used, it could cause fire or even explosion.
- It is important to ensure that the gas supply is suitable for the type and capacity of the boiler.
- Thoroughly check the seal and draining of the entire installation, as a gas leak could cause serious damage and/or death.



- Gas leaks can cause explosions resulting in serious personal and material damage.
- Keep all doors and windows open while you are bleeding the gas pipes and put out any cigarettes, flames or other possible source of ignition.

For the installation of any type of gas, the installer must be authorised by the Ministry of Industry and strictly follow the applicable Gas Regulations. The gas installation must comply with the Gas Installation Regulation.

However, the following recommendations must be complied with, at the least:

- Before installing the gas pipes, check the type of gas is compatible with the boiler.
- Check that the gas meter in the home can measure the rate of gas supply required.
- The gas pipe diameter is not determined by the boiler connection. It should be calculated in accordance with its length and consequently its pressure drop.
- The pipes must be directly connected to the main gas supply pipe, not connected in parallel to other gas appliances.
- · Check there are no leaks from the installation.
- The gas supply company is the sole responsible for connecting the gas meter to the gas installation.

To connect the gas supply:

- 1. Connect the gas supply pope to the connection located on the underside of the apliance.
- 2. After completing the gas installation, check there are no leaks and bleed the air from all the pipes, following the procedures described in the applicable standards to this respect.



## 4.1 Gas Pipe Material

## 

The boiler must be left running for 10 minutes before checking the gas pressure, to obtain thermal equilibrium.

The gas installation pipes must be made of suitable materials and comply with the applicable legislation to this respect.

The gas connection must be made using a rigid pipe, inserting a shut-off valve between the boiler and the pressure regulator.

All the pipes must be suitably fixed in place.

## 4.2 Propane Gas Installations (LPG)



- Thoroughly check the seal and the drainage of the entire installation, as a gas leak could cause serious damage and/or death.
- If a propane-fired boiler is installed in an interior room or compartment underground, one side of the building must be open to the exterior.
- If a gas tank is used, it must be installed in a cool, shaded place away from direct sunlight. It must also be thoroughly secured to prevent it from tipping over, which could cause an explosion.

If the boiler is used with propane, a gas regulator suitable for this type of gas must be installed. The connection and installation must be made in accordance with the applicable regulations and standards at the time of installation.



The output pressure of the pressure regulator must be in accordance with Standard EN 437.

### 4.3 Measuring the Inlet Gas Pressure



The boiler cannot function properly without sufficient inlet gas pressure. Measuring the inlet gas pressure should be performed by a licensed professional only.

The inlet gas pressure must be maintained between 17 mbar and 25 mbar for natural gas and between 25 mbar and 35 mbar for liquefied propane.

To measure the inlet gas pressure:

1. Shut off the manual gas valve on the gas supply line.



2. Open a hot water faucet. The boiler should turn on and the gas in the gas supply line will be purged.

- 3. Leave the faucet on until the boiler shuts down due to a lack of gas supply, and then turn off the hot water faucet.
- 4. Remove the front cover by loosening the 2 Phillips head screws securing it to the case.



#### 

Ensure that no cables are in the way before folding down the PCB assembly. If the assembly is stuck, do not force it. Doing so may damage the cables and result in serious malfunctions. Check again to ensure that no cables or any other parts are in the way before you proceed. 5. Loosen the screws indicated in the figure below and connect a manometer to the pressure port. Reset the manometer to zero before use.



- 6. Re-open the manual gas valve and check for leaks.
- 7. Open multiple fixtures that have high flow rates, such as bathtub and shower faucets, to ramp the boiler up to its maximum firing rate.
- 8. When the boiler reaches its maximum firing rate, check the inlet gas pressure reading on the manometer. The gas pressure must fall within the ranges specified on page 10.



## 5. Venting the Boiler

## \Lambda warning

Improper venting of the boiler can result in excessive levels of carbon monoxide, which can lead to severe personal injury or death. Venting should be performed only by a licensed professional.

No specific ventilation is required in the room the boiler is installed in. If it is installed in a cupboard or compartment, no specific ventilation is required, providing the aforementioned dimensions are observed. The requirements and recommendations stipulated in the Regulation for Heating Installations in Buildings (RITE) and any other applicable legislation in this field must be observed.

## 5.1 Flue Terminal Positions

## () CAUTION

- The terminal must be fitted with suitable protection if it is less than 2 m from a balcony, on a flat roof or surface that could be accessed by people.
- The wall that the gas removal and air intake ducts are fixed to must not be made of combustible or flammable materials. The wall that the end of the duct passes through must lead to the outside of the home. There must be no hazardous materials or obstructions near the duct.
- If the outlet passes through a wall made of combustible material the end terminal must be covered with at least 20 mm of incombustible material and must maintain a distance of at least 50 mm from any flammable material.
- The parts connecting the flue outlet must be correctly joined using sealing gaskets. Ensure that there are no leaks from any part of the removal circuit.
- Switch off the boiler and wait for the pipes to cool down before cleaning the gas removal and air intake ducts.
- The gas removal and air intake ducts must be protected from snow accumulation.

The installation of the flue exhaust and combustion air intake system must be calculated and made by sufficiently qualified and authorised staff. On designing and mounting the installation, all national and local regulations, standards and stipulations applicable at the time of installation must be taken into account.

The minimum distances between the flue exhaust terminal and the building elements must comply with those shown in the following table:



Terminal Position		Minimum Distance (cm)
A	From openings (e.g. doors, windows, ventilation grilles)	60(*)
В	Under a cornice or drainpipes	30
С	Under a gutter	30(**)
D	Under a balcony	30
Е	From vertical or horizontal pipes	30(**)
F	From internal and external corners of the building	30
G	From the ground, roof or balconies	250
Н	(when no other outlet is installed)	60
I	From the wall with the pipe to the front wall	120
J	From openings (e.g. doors, windows) under the roof	120
Κ	Between two vertical ducts	150
L	Between two horizontal ducts	100
М	From an adjacent vertical duct	50
Ν	From a front surface with openings	200

(\*) The end of the removal duct must be at least 40 cm from any opening in the façade.

(\*\*) If the pipe is made of materials sensitive to combustible gases, this distance should be at least 50 cm.



For vertical ducts, the outlet must be at least 60 cm from any opening.

## 5.2 Selecting a Vent System

### 

- The gas removal ducts must not be in contact with or near flammable materials and they must not pass through any structures or walls of buildings made of such materials.
- If you replace the boiler, the old gas removal system must be replaced by a new one.

The fume extraction connection depends on the type of system chosen (coaxial removal system or dual duct removal system). Carefully follow the instructions given below:

### **Coaxial System**

For coaxial system, fit the components as shown in the figure:



### Dual Duct System

For dual duct system, fit the components as shown in the figure:

1. Remove the air intake cap.



2. Connect the corresponding adapters to the boiler (the gas removal and air intake adapters).



3. Connect the gas removal and intake ducts.



### 5.3 Coaxial Systems

### 5.3.1 Horizontal Coaxial Removal (Type C13)

### Standard Removal System



Ø60/100 => Max. length: A=20 m Ø80/125 => Max. length: A=68 m

### Extended Removal System



Ø60/100 => Max. length: A+B-(1x90°elbow) = 20-1.3 = 18.7 m Ø80/125 => Max. length: A+B-(1x90°elbow) = 68-2.2 = 65.8 m



Ø60/100 => Max. length: A+B-(1x45°elbow) = 20-1 = 19 m Ø80/125 => Max. length: A+B-(1x45°elbow) = 68-1 = 67 m

Pipe Diameter (mm)	Maximum Length (m)	Elbow	Equivalent Length (m)
Ø60/100	20	45°	1.0
Ø60/100	20	90°	1.3
Ø00/125	69	45°	1.0
00/125	68	90°	2.2

### 5.3.2 Vertical Coaxial Removal (Type C<sub>33</sub>)

### Standard Removal System



Ø60/100 => Max. length: A=21 m Ø80/125 => Max. length: A=70 m

### **Extended Removal System**



Ø60/100 => Max. length: A+B-(1x45°elbow) = 21-1 = 20 m Ø80/125 => Max. length: A+B-(1x45°elbow) = 70-1 = 69 m

Pipe Diameter (mm)	Maximum Length (m)	Elbow	Equivalent Length (m)
Ø60/100	21	٨E٥	1.0
Ø80/125	70	45	1.0

### 5.4 Dual Duct Systems

5.4.1 Horizontal Dual Duct Removal (Type C<sub>53</sub>)

### Standard Removal System



Ø80/80 => Max. length: A+B+C-(1x90°elbow) = 110-2.2 = 107.8 m

### Extended Removal System



Ø80/80 => Max. length: A+B+C+D+E+F-(4x90°elbow) = 110-(4x2.2) = 101.2 m

Pipe Diameter	Maximum	Elbow	Equivalent
(mm)	Length (m)		Length (m)
Ø80/80	110	90°	2.2

### 5.4.2 Vertical Dual Duct Removal (Type C<sub>83</sub>)



Ø80/80 => Max. length: A+B+C+D-(2x45°elbow) = 110-(2x1.4) = 107.2 m

Pipe Diameter	Maximum	Elbow	Equivalent
(mm)	Length (m)		Length (m)
Ø80/80	110	45°	1.4

## 5.5 Measuring Vent Length

The gas removal and air intake systems may be oriented in any direction (north, south, east or west). Some special components such as elbows are used to help reach certain positions. Each removal terminal kit includes an adapter for connection to the boiler and a removal terminal.

The total length of the tubes must not exceed the maximum value defined. If the removal installation includes elbows while calculating the total length you must take into account that each elbow has a resistance equal to a specific linear Leq equivalent length (see table).

There are two different tyes of terminals (horizontal and vertical), for both the coaxial removal system and the dual duct removal system.

Carefully study the diagrams representing the different types of removal and select the one that best suits the conditions of your installation. To choose the removal accessories required for each installation, see the list of accessories on the NAVIEN price list.

### Maximum Total Length

Туре	Pipe Diameter (mm)	Orientation	Maximum Length (m)	
	060/100	Horizontal	20	
Coaxial	(200/100	Vertical	21	
		Horizontal	68	
	000/125	Vertical	70	
Dual Duct	<i>(</i> (00)/00	Horizontal	110	
	\$200/80	Vertical	110	

### Equivalent Length of Elbows and Adapters

Туре	Pipe Diameter (mm)	Elbow	Equivalent Length (m)
	Adapter Ø60/100 -> Ø80/125	-	0.5
Coaxial	Ø60/100	45°	1.0
Countral		90°	1.3
		45°	1.0
	000/125	90°	2.2
Dual Duct	000/00	45°	1.4
	100/80	90°	2.2

## 5.6 Terminating the Vent

Before installing the boiler, determine what type of vent termination is appropriate for the installation location and situation. The subsections that follow describe some typical venting configurations.

### 

**Minimum Clearance to Metering devices and Relief equipment.** Maintain a minimum horizontal clearance of 1.22 m from electric meters, gas meters, regulators, and relief equipment. Do not install the boiler above or below electric meters, gas meters, regulators, or relief equipment unless a 1.22 m horizontal clearance is maintained.

## 6. Setting the DIP Switches

#### 

**Do not remove the front cover unless the power to the boiler is turned off or disconnected.** Failure to do so may result in electric shock.

The boiler has 2 sets of DIP switches on the main circuit board (PCB) and 2 sets of DIP switches on the front panel. DIP switches are used to control the functionality of the boiler. Set the DIP switches appropriately, based on the installation environment.

## 6.1 PCB DIP Switches

### Dip Switch (Set of 8)

The DIP SW 1 on the circuit board configures operation status, boiler model/capacity, burner type, and country.



Switch	Function	Setting		
		Normal Operation		1-OFF, 2-OFF
1 & 2 Status		24/28/34 LSWE	DHW MAX	1-ON, 2-OFF
		40LSWE	DHW 2-stage MAX	
	24/28/34 LSWE	MIN	1-OFF, 2-ON	
		40LSWE	1-stage MIN	
		24/28/34 LSWE	Heating MAX	1-ON, 2-ON
		40LSWE	Heating 2-stage MAX	
		24LSWE		3-OFF, 4-OFF
204		28LSWE		3-ON, 4-OFF
3 & 4 Capacity	34LSWE		3-OFF, 4-ON	
		40LSWE		3-ON, 4-ON
_ B	Burner Type	Bekaert		5-ON
د		Alantum		5-OFF
6&7	Country	Europe		6-OFF, 7-OFF

## 6.2 Front Panel DIP Switches

### Dip Switch (Set of 8)

The DIP SW on the front panel configures the fuel selection, source of the heat demand, and temperature control standard.



Switch	Function	Setting	
	1 & 2 Fuel Selection	G20 (LNG)	1-OFF, 2-OFF
100		G25, G27(LNG)	1-OFF, 2-ON
102		G30 (LPG)	1-ON, 2-OFF
		G31 (LPG)	1-ON, 2-ON
		Panel	2-OFF, 3-OFF
4 & 5 Heat	OpenTherm Remote Control	2-ON, 3-OFF	
	Demand	Thermostat	2-OFF, 3-ON
		Panel	4-ON, 5-ON
	Temperature	Supply Water	1-OFF
6	Control Standard	Return Water	1-ON

## \Lambda warning

Improperly connecting the electrical supplies can result in electrical shock and electrocution. Follow all applicable electrical codes of the local authority having jurisdiction. Connecting the electrical components should be performed only by a licensed professional.

## DANGER

- You must ensure that the boiler is disconnected from the electrical supply before carrying out any servicing inside the boiler and, particularly, on the electric terminal strips.
- If the electrical supply is connected electrical contact could occur, causing serious damage and/or death due to electrocution.

### 

Label all wires before disconnecting them when you work on the controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.

The boiler electrical connections must be made by sufficiently qualified staff in strict compliance with the sections below and with any electrical safety regulations applicable at the time of installation.



The NCB LSWE boiler has an electrical protection degree of IPX5D. The electrical connection must be made via a bipolar switch located on the same premises as the boiler. The switch must have a minimum pole separation of 3 mm.

## 7.1 Accessing the Terminal Strips

To access the PCB where the terminal strips are located, carefully follow the steps below:

- 1. Turn off the power supply to the boiler.
- 2. Remove the boiler's front cover by loosening the two screws securing it to the case.





 Before connecting the cables to the correspoding connector terminals, it is essential to thread them through the cable glands located on the underside of the boiler.

- On threading the cables and making the connections, take special care that no pieces of cable fall onto the electrical connections or electronic cards.
- Make sure you have tightened the cables sufficiently. It is essential for the boiler to be grounded.

Remove the screw and pull the cover downwards before connecting the power supply, room thermostat, OpenTherm, and the outdoor temperature sensor.



## 7.2 Connecting Cables



Disconnect the main electrical supply before beginning any work and make sure all the necessary safety precautions are taken into account.

1. Remove the cap "A" from the cable gland on the underside of the boiler.



2. Remove the black silicon seal "B" from the cable gland and thread it onto cable "C".



3. Insert cable "C" into the lid "A" together with the seal "B".



4. Insert all these elements in the cable gland and press on the lid "A" until the cable is sufficiently fixed in place and the unit is sealed.



## 7.3 Connecting the Power Supply

To correctly establish the boiler's electrical connection, follow the indications given in the figure and the indications on the identification label for the terminal strip connections.

The boiler must be connected to the supply terminals, which are clearly indicated on the left side of the PCB, via the cable supplied with the boiler for this purpose.



### 7.4 Connecting the Room Thermostat

The boiler is designed to be connected to a room thermostat. The thermostat cables are to be connected to terminals 1 and 2 of the boiler terminal strip, removing the electrical bridge originally supplied.



## 7.5 Connecting the OpenTherm

The boiler is designed to be connected to a OpenTherm. The OpenTherm cables are to be connected to terminals 3 and 4 of the boiler terminal strip, removing the electrical bridge originally supplied.



## 7.6 Connecting the Outdoor Temperature Sensor

The boiler is designed to be able to function with an outdoor temperature sensor. The sensor cables are to be connected to terminals 5 and 6 of the boiler terminal strip, removing the electrical bridge originally supplied.



## 7.7 OpenTherm® Protocol

OpenTherm<sup>®</sup> is an industry standard modulating control available from several control manufacturers and the NCB LSWE boiler has an OpenTherm<sup>®</sup> interface. This enables our modulating range of OpenTherm<sup>®</sup> room controls to be connected without any further modifications.



## 8. Installation Check list

After installing the boiler, review the following checklist. Complete the boiler start-up process by carrying out the checks listed in the table below.

If you have additional questions or need assistance with installation, contact an official Technical Assistance Service (TAS), or refer to the technical support section of Navien's website (www.kdnavien.co.kr).

Check	Value measured	Notes
Check the boiler is filled with water and check for any leaks in the heating installation.		
Check the gas type. If the reference label is changed on gas type changeover, check the gas inlet pressure.		
Check the gas circuit is hermetically sealed.		
Check the control panel is working correctly.		
Check it functions normally when the boiler is switched on.		
Check the heating system water pressure is correct.		
Check the heating temperature indicated is correct.		
Check the DHW temperature indicated is correct.		
Check the reset operation is performed correctly.		
Check the parameters on the technical menu are correctly adjusted.		
Measure the CO <sub>2</sub> values.		
Check the boiler works correctly with the outdoor temperature sensor, if it has a sensor connected.		
Check the anti-frost function is working correctly.		
Check the condensate drain pump is working, if the boiler has one.		

## 9. Operating the Boiler

## 9.1 Turning the Boiler On or Off

To turn the boiler on or off, press the Power button.



When the power is on, the water temperature of the space heating supply will appear on the front panel display.



• When displaying the water temperature of the space heating supply, the space heating icon turns on.

## 9.2 Adjusting the Temperature

### 9.2.1 Adjusting the Space Heating Temperature

To adjust the heating temperature:

1. Press the Space heating button. The space heating temperature will flash.



2. Press the + (Up) or – (Down) buttons until the desired temperature appears on the display.



You can adjust the temperature while the display is flashing. If no buttons are pressed for 5 seconds or if the ECO button is pressed, the current temperature setting will be stored automatically.



- Take note of the original heating temperature in case you want to restore it to the default.
- The default space heating temperature range is  $40^{\circ}$ C to  $90^{\circ}$ C.
- The boiler will retain your settings during a power outage.

### 9.2.2 Adjusting the DHW Temperature

## \Lambda warning

Before adjusting the water temperature, read "To prevent burns:" on page 7 carefully. Water above 52°C can cause instant scalding, severe burns, or death.

To adjust the water temperature:

1. Make sure that all hot water faucets are closed, and ensure that the internal circulator and any external circulating pumps are off.

2. Press the DHW button. The DHW temperature will flash.



3. Press + (Up) or - (Down) buttons until the desired temperature appears on the display.



You can adjust the temperature while the display is flashing. If no buttons are pressed for 5 seconds or if the ECO button is pressed, the current temperature setting will be stored automatically.

- Note Take note of the original heating temperature in case you want to restore it to the default.
  - The default space heating temperature range is 30°C to 65°C.
  - The boiler will retain your settings during a power outage.

### 9.3 Viewing Basic Information

To view information about the boiler, press the ECO button for 2 seconds.



Press the + (Up) or - (Down) buttons to switch between the	2
information types.	

Display	Description
	Space heating supply water temperature (°C)
	Space heating return water temperature (°C)
# <b>E E E E E E E E</b> E E E E E E E E E E E	Domestic hot water outlet temperature (°C)
	Cold water inlet temperature (°C)
	Domestic hot water (DHW) flow rate in LPM
	Outdoor air temperature (°C) (with optional Outdoor Temperature Sensor only)

Display	Description
	Outdoor reset curve -: Not in use. 1: Finned tube baseboard 2: FAN coil 3: Cast iron baseboard 4: Low mass radiant 5: High mass radiant 6: Radiator 7: Custom (set by installer)
	Boost interval time (set by installer)
	Space heating water pressure in Bar

To exit information mode, press the Reset button.

## 9.4 Setting the Operation Mode

1. Using the Front Panel, press and hold the ECO, Summer/ Winter and Space heating button at the same time for over 5 seconds until "1.TST" is displayed.



- 2. Press the + (Up) or (Down) buttons until "2.OPR" is displayed.
- 3. Press the ECO Button once to access the Operation mode menu.
- 4. Press the + (Up) or (Down) buttons to switch between the Operation mode types.
- 5. To exit the Operation Mode setting and return the boiler to normal operation, press the Reset button.

## 9.5 Setting the Parameters

You can modify parameter settings for boiler operations, such as the space heating and DHW temperature ranges, in different operating conditions. Follow the instructions below to enter the Special Parameter mode and change parameter settings.

## 

Parameters must be set by a qualified professional with an extensive understanding of the boiler system. Setting parameters improperly may lead to property damage or injury.

- 1. Press the Power button and turn off the boiler.
- 2. Press and hold the ECO and Summer/Winter button at the same time for 5 seconds to enter the Special Parameter mode.



3. You will be asked to enter a password ("PASS" is displayed). The factory default password is "1234".

- 4. Press the ECO button and enter your 4-digit password. Use the + or buttons to increase or decrease numbers and the Summer/Winter button to move between digits.
- 5. When you are finished, press the ECO button.
- Press the + or buttons to move to a parameter setting, and then press the ECO button to enter the Parameter Edit mode.
- 7. Press the + or buttons to change the parameter value.
- 8. When you are finished, press the ECO button to save the settings.
- 9. To exit the Special Parameter mode, press the Reset button.

Note

 If you enter an incorrect password 10 times or make no inputs 5 minutes, the boiler will return to the Normal mode.

- To return to the previous mode, press the Reset button.
- The Factory default password is "1234".
- If you make no inputs for 10 seconds in the Parameter Edit mode, the current parameter value will be saved automatically.
- Press and hold the Reset button in Parameter Edit mode for 5 seconds to reset individual parameters to their default values.
- When you reset one of the following parameters, the corresponding parameter will be reset automatically:
  - Supply absolute MIN or MAX
  - Return absolute MIN or MAX
  - Lowest Outdoor Temperature or Highest Outdoor Temperature

#### Configuring the Outdoor Reset Control Mode

Display	Description
	Outdoor Reset enabled
	Outdoor Reset disabled

This mode is used to configure the Outdoor Reset Control mode. This mode is disabled by default from the factory.

## () CAUTION

An outdoor sensor error may occur if the Outdoor Reset Control mode is enabled without the outdoor sensor installed

Note

In the Outdoor Reset Control mode, the boiler's water temperature is regulated according to the outdoor temperature. The Outdoor Reset Control operation ensures that the system provides optimal space heating. It helps limit the cost for space heating by preventing unnecessary fuel consumption and minimizes air pollution.

#### Setting the Heat Load for the Outdoor Reset Control Mode

Display	Description
	Outdoor Reset heat load types 1: Finned tube baseboard 2: FAN coil 3: Cast iron baseboard 4: Low mass radiant 5: High mass radiant 6: Radiator 7: Custom
	Outdoor Reset heat load not selected

This mode is used to configure the heat load type to be used with the Outdoor Reset Control mode.

A preset or user-defined temperature range is selected automatically based on the heat load type selected.

### **Types of Heat Load**

Heat Load	Supply Set- point Range	Return Set- point Range	Remarks
1. Finned Tube Baseboard	48.5–82°C	38–63.5℃	Default
2. Fan Coil	60–82°C	46.5–63.5°C	
3. Cast Iron Baseboard	37.5–76.5°C	30–59°C	
4. Low Mass Radiant	26.5–60°C	21–46.5°C	
5. High Mass Radiant	26.5–48.5°C	21–38°C	
6. Radiators	48.5–76.5°C	38–59°C	
7. Custom	Supply Control: Absolute MIN/ MAX set point	Return Control: Absolute MIN/ MAX set point	User- defined

Heat loads 1-6 show the preset temperature ranges based on the load type selected, while heat load 7 provides a custom temperature range. When the custom temperature range is in use, the boiler operates based on the user-defined "Absolute Min" and Absolute Max" temperature settings.

### Setting the Lowest Outdoor Temperature

Display	Description
	Lowest outdoor temperature (°C)
	Lowest outdoor temperature not in use

This mode is used to configure the lowest outdoor temperature. The boiler will operate at the high end of the supply or return set-point range at this outdoor temperature.

### **Outdoor Low Temperature Setting Range**

Range	Remarks
-20°C – [Outdoor Max Temperature set point - 5°C]	Default: - 10°C

### Setting the Highest Outdoor Temperature

Display	Description
	Highest outdoor temperature (°C)
	Highest outdoor temperature not in use

This mode is used to configure the highest outdoor temperature. The boiler will operate at the low end of the supply or return set-point range at this outdoor temperature.

### **Outdoor High Temperature Setting Range**

Range	Remarks
[Outdoor Min Temperature set point + 5°C] – 40°C	Default: 21°C

### Setting the Boost Interval Time



The boost interval time may be set to prevent interruption in space heating while using the Outdoor Reset Control mode, due to changes in heat load conditions. With the boost interval time enabled, the boiler increases the space heating supply temperature by 5°C and the return temperature by 3°C after a set time elapses.

### **Boost Interval Time and Temperature Setting**

Setting	Range	Remarks
Boost Interval Time	OFF (0), 1–120 min	Default: OFF (0)
Boost	Space Heating Supply (Fixed Value): 5°C	
Temperature Space Value	Space Heating Return (Fixed Value): 3°C	

### Setting the Max Heat Capacity for Space Heating

Display	Description
# <b>F P P P P</b> bor €CO	Space heating max heat
	capacity (%)

This menu is used to configure the desired space heating capacity. When the boiler operates in the Normal mode, the max space heating capacity is limited to the set value (%).

### Space Heating Max Heat Capacity Setting Range

Range	Remarks
[Space Heating Min Heat Capacity set point + 20%] – 100%	Default: 100%

### Setting the Min Heat Capacity for Space Heating



This menu is used to configure the desired space heating capacity. When the boiler operates in the Normal mode, the min space heating capacity is limited to the set value (%).

### Space Heating Min Heat Capacity Setting Range

Range	Remarks
Space Heating Min Heat Capacity – [Space Heating Max Heat Capacity set point - 20%]	Default: Space heating min heat capacity (%)

#### Setting the Pump Freeze Protection Temperature

Display	Description
	Pump freeze protection temperature (°C)

This menu is used to configure the circulation pump freeze protection temperature.

When the space heating supply temperature stays below the set value for longer than 10 seconds, the boiler runs the circulation pump to prevent freeze damage (the pump runs for 10 minutes, then stops for 1 minute).

- Default: 10°C
- Range: 6–10°C

### Setting the Anti-fast Cycling Time



The anti-fast cycling time is the duration that the boiler stops its space heating operation when the space heating supply or return temperatures reach the set values for boiler operation stop temperatures. The boiler will not resume space heating until the duration elapses, even when the space heating supply or return temperatures return to within the set ranges.

- Default: 3 minutes
- Range: 0–20 minutes

#### Setting the Pump Overrun Time



The pump overrun time is the duration the circulation pump continues to run between the space heating supply or return temperature reaching the set point and the burner turning off. If the space heating supply or return temperature remains outside of the boiler operation temperature range for a set period, the pump stops for 10 mins, runs again for 5 mins, and then repeats the cycle.

- Default: 40 minutes
- Range: 3–40 minutes

### Setting the DHW Max Heat Capacity



This menu is used to configure the desired DHW capacity. When the boiler operates in the Normal mode, the max DHW capacity is limited to the set value (%).

### DHW Max Heat Capacity Setting Range

Range	Remarks
[DHW Min Heat Capacity set point + 20%] – 100%	Default: 100%

#### Setting the DHW Min Heat Capacity

Display	Description
╨╻╻╻╻╻ ╘ ╧ ѽ Ѧ ん イ ☆ ≉	DHW min heat capacity (%)

This menu is used to configure the desired DHW capacity. When the boiler operates in the Normal mode, the min DHW capacity is limited to the set value (%).

#### DHW Min Heat Capacity Setting Range

Range	Remarks
DHW Min Heat Capacity – [DHW Max Heat Capacity set point - 20%]	Default: DHW Min Heat Capacity (%)

#### Setting the DHW Wait Time



The DHW wait time is the duration that the boiler maintains the DHW supply mode after a DHW demand. With the DHW wait time enabled, a faster DHW supply may be available when there is a subsequent DHW demand. The boiler switches the 3-way valve to space heating mode when the set time elapses.

- Default: 5 minutes
- Range: 0–20 minutes



When a call for space heating occurs simultaneously with a DHW demand, the 3-way valve will immediately switch to space heating mode at the end of the DHW demand.

### Setting the Burner-Off Temperature

Display	Description
	Burner-off temperature (°C)

During space heating, the boiler turns off the burner when the space heating supply temperature meets or exceeds the burner-off temperature.

### **Burner-Off Temperature Range**

Range	Remarks
0–30°C	Default: 2°C

### Setting the Burner-On Temperature



During space heating, the boiler turns on the burner when the space heating supply temperature is below the burner-on temperature.

#### **Burner-On Temperature Range**

Range	Remarks
1–30°C	Default: 3°C

#### Setting the Supply Absolute MAX Temperature

Display	Description
	Supply absolute MAX set point (°C)

This menu can be used to change the maximum supply temperature range in Supply Control mode. When Custom mode is configured in Outdoor Reset Control mode, changes to the supply temperature are based on the supply absolute MAX temperature range.

#### Supply Absolute MAX Temperature Range

Range	Remarks
[MIN set point + 20°C] – 90°C	Default: 90°C

### Setting the Supply Absolute MIN Temperature



This menu can be used to change the minimum supply temperature range in Supply Control mode. When Custom mode is configured in Outdoor Reset Control mode, changes to the supply temperature are based on the supply absolute MIN temperature range.

#### Supply Absolute MIN Temperature Range

Range	Remarks
25°C – [MAX set point - 20°C]	Default: 40°C

### Setting the Return Absolute MAX Temperature



This menu can be used to change the maximum return temperature range in Return Control mode. When Custom mode is configured in Outdoor Reset Control mode, changes to the return temperature are based on the return absolute MAX temperature range.

#### **Return Absolute MAX Temperature Range**

Range	Remarks
[MIN set point + 10°C] – 70°C	Default: 65°C

### Setting the Return Absolute MIN Temperature



This menu can be used to change the minimum return temperature range in Return Control mode. When Custom mode is configured in Outdoor Reset Control mode, changes to the return temperature are based on the return absolute MIN temperature range.

#### **Return Absolute MIN Temperature Range**

Range	Remarks
20°C – [MAX set point - 10°C]	Default: 30°C

### Low Burning Time

Display	Description
	Low burning time during initial heating.

This menu may be used to set the low burning time during initial heating.

- Default: 1 min
- Range: 0–20 min

### **Burning Acceleration Time**



This menu may be used to set the burning acceleration time.

- Default: 3 min
- Range: 0–20 min

### Setting the LCD Back Light

This menu may be used to set the status of LCD back light.

Default: ON

Display	Description
	LCD back light maintains minimum brightness.
	LCD back light is off when no button is pressed.

### Setting the Maintenance Time



This menu may be used to set the maintenance time.

- Default: 0
- Range: 0-999 days

### **Resetting All Parameters**

Display	Description
	Do not reset parameters (No)
╨┰┎ ╘╴╬╨┎┎╖╓╓┸ ╧╶╬╻╱ӝӝ	Reset all parameters (Yes)

This menu may be used to reset all the parameters to their factory default settings.

To reset all parameters:

- 1. Press the + (Up) or (Down) buttons to change the display to [Yes].
- 2. Press the ECO button.
- 3. When [No] appears on the display again, all parameters have been reset.

### Setting a New Password



This menu may be used to set a new password to access the parameter setting menu.

To set a new password:

- 1. Move to [\*.PSC] and press the ECO button. The current password is displayed, with the first digit flashing.
- 2. Press the + (Up) or (Down) buttons to change numbers.
- 3. Press the Summer/Winter button to change places.
- 4. When you are done setting the password, press the ECO button to save it. The new password is displayed on the front panel for 3 seconds, before the boiler returns to the parameter setting mode.



If you do not press the ECO button in 10 seconds after setting a new password, the new password is automatically saved and [\*.PSC] is displayed on the front panel.

## 9.6 Resetting the Boiler

If an error message appears, reset the boiler to resolve the problem. To reset the boiler, press the Reset button.



If resetting the boiler does not solve the problem, refer to the Troubleshooting section of this manual or contact Technical Assistance Service.

### 10.1 Gas Conversion

This boiler is configured for Natural Gas at the factory. If conversion to Propane Gas is required, use the conversion kit supplied with the boiler.

## \Lambda warning

This conversion kit must be installed by a qualified service agency<sup>\*</sup> in accordance with all applicable codes and requirements of the authority having jurisdiction. The information in these instructions must be followed to minimize the risk of fire or explosion or to prevent property damage, personal injury or death. The qualified service agency is responsible for the proper installation of this kit. The installation is not proper and complete until the operation of the converted appliance is checked as specified in the manufacturer's instructions supplied with the kit.

\* A qualified service agency is any individual, firm, corporation or company which either in person or through a representative is engaged in and is responsible for the connection, utilization, repair or servicing of gas utilization equipment or accessories; who is experienced in such work, familiar with all precautions required, and has complied with all of the requirements of the authority having jurisdiction.

### **Tools Required:**

- Phillips Screwdriver
- Flathead Screwdriver
- 5/32 in or 4 mm Allen Wrench
- Combustion Analyzer or Dual Port Manometer
- Gas Leak Detector

### Included Items:

• Gas Orifice (refer to below table)

Model	NG	LP
NCB-24LSWE	Ø4.80	Ø3.80
NCB-28LSWE	Ø6.10	Ø4.50
NCB-34LSWE	Ø6.10	Ø4.50
NCB-40LSWE		

#### Table 1. Orifice Size

• Gas Pressure and Conversion Kit Number Labels

#### Procedure:

- 1. Turn off both gas and water supply to the boiler.
- 2. Using a Phillips screwdriver, remove two screws (one at the left bottom and one at the right bottom) of the front cover assembly to gain access to the internal components. See Figure 1 for illustration of the front cover on the unit.



Figure 1. NCB LSWE Series Front cover

- 3. Remove the front cover and place it in a safe location to prevent accidental damage.
- 4. Label all the wires on the PCB.
- 5. Disconnect all the wires.

6. Loosen the four screws indicated in the figure.



7. Remove the PCB assembly.



8. With the internal components exposed, locate the gas inlet pipe and the gas valve in the middle of the unit, as shown in Figure 2-1 and Figure 2-2.



Figure 2-1. NCB-24/28/34LSWE Internal Components



Figure 2-2. NCB-40LSWE Internal Components

- 9. Loosen the hex nut at location A the connection above the gas valve where it connects to the pipe. See Figure 3-1 and Figure 3-2 for reference. Once the hex nut is loose, carefully separate the pipe from the gas valve.
- 10. Once the gas inlet pipe is detached from the gas valve, find location B the connection above the gas valve where it is attached to the fan motor assembly. Carefully remove the two screws (four screws for NCB-40LSWE) by hand using a Phillips screwdriver and pull the gas inlet pipe away from the fan assembly to access the gas orifice.



Figure 3-1. Detaching Gas Inlet Pipe from Gas Valve and Fan Motor Assembly (NCB-24/28/34LSWE)





Once the Gas Orifice is exposed, remove the two screws that hold the part in place. Remove the Gas Orifice from its housing and prepare the new Gas Orifice for the LP conversion for installation.



Figure 4-1. Access to Gas Orifice in Fan Assembly (NCB-24/28/34LSWE)



Figure 4-2. Access to Gas Orifice in Fan Assembly (NCB-40LSWE)

## <u> warning</u>

- DO NOT adjust or attempt to measure gas valve outlet pressure. The gas valve is factory-set for the correct outlet pressure. This setting is suitable for natural gas and propane, requiring no field adjustment.
- Attempting to alter or measure the gas valve outlet pressure could result in damage to the valve, causing potential severe personal injury, death or substantial property damage. Navien NCB LSWE boilers are shipped ready to fire natural gas ONLY.



Figure 5-1. Exploded View of Gas Pipe Assembly (NCB-24/28/34LSWE)



Figure 5-1. Exploded View of Gas Pipe Assembly (NCB-40LSWE)



## DANGER

See Figure 5-1. Inspect the O-ring between the venturi and gas valve inlet adapter whenever they are disassembled. The O-ring must be in good condition and must be installed. Failure to comply will cause a gas leak, resulting in severe personal injury or death.

Replace the old Orifice piece with the new part for use with LP gas. Ensure that the Orifice is properly seated inside the port before proceeding to the next step.

11. Replace the gas inlet pipe to its original position and use all screws to secure all connections.



Do not overtighten as this may damage or crack the components.

- 12. Check the labels carefully and then connect all the wires.
- 13. Set the front panel Dip Switch to change the gas type.

## \Lambda warning

Ensure that you have turned off the power to the boiler before accessing the DIP switches.



Switch	Function	Setting	
1 & 2 Fuel Selection		G20 (LNG)	1-OFF, 2-OFF
	Fuel	G25, G27(LNG)	1-OFF, 2-ON
	Selection	G30 (LPG)	1-ON, 2-OFF
		G31 (LPG)	1-ON, 2-ON

## DANGER

- When conversion is required, be sure to set the front panel DIP switches according to the supply gas type.
- Failure to properly set the DIP switches could cause carbon monoxide poisoning, resulting in severe personal injury or death.

14. Turn on the gas and water supply to the boiler.

### 15. Measure and adjust the gas/air ratio.

- Option 1. Using Combustion Analyzer (recommended)
- a. Loosen the screw, rotate the plate and remove the gasket to access the emissions monitoring port as shown in Figure 8.
- b. Insert the analyzer into the port (Figure 8).



Figure 8. Insert the Analyzer

Model	GasTupa	Мах	Min
Model	Gas Type	% <b>CO</b> 2	% <b>CO</b> 2
NCB-24LSWE	G20	9.2% ± 0.5%	8.6% ± 0.3%
	G31	10.4% ± 0.5%	10.0% ± 0.3%
NCB-28LSWE	G20	9.2% ± 0.5%	8.6% ± 0.3%
	G31	10.4% ± 0.5%	10.0% ± 0.3%
NCB-34LSWE	G20	9.2% ± 0.5%	8.6% ± 0.3%
	G31	10.4% ± 0.5%	10.0% ± 0.3%
NCB-40LSWE	G20	9.2% ± 0.5%	8.6% ± 0.3%
	G31	10.4% ± 0.5%	10.0% ± 0.3%

Table 2. CO<sub>2</sub> value

(CO<sub>2</sub> values for high fire must be within 0.5% and CO<sub>2</sub> values for low fire must be within 0.3% of the values listed.)

c. Fully open several hot water fixtures and set the boiler to operate at 1-stage MIN mode.

Note	Fo
	Se

or operation mode selection, refer to "9.4 Setting the Operation Mode" on page 43. Measure the CO<sub>2</sub> value at low fire.

If the CO<sub>2</sub> value is not within 0.5% of the value listed in Table 2, the gas valve set screw will need to be adjusted. If adjustment is necessary, locate the set screw as shown in Figure 9. Using a <sup>5</sup>/<sub>32</sub> in or 4 mm Allen wrench, turn the set screw no more than 1/4 turn clockwise to raise or counterclockwise to lower the CO<sub>2</sub> value.



Figure 9. Set Screw Location

Note The set screw is located behind the screw-on cover. This must be removed first.

d. Fully open several hot water fixtures and set the boiler to operate at 2-stage D. MAX mode (refer to "9.4 Setting the Operation Mode" on page 43). Measure the  $CO_2$ value at high fire.

If the CO<sub>2</sub> values do not match Table 2 at high fire, do not adjust the gas valve. Check for the proper Gas Orifice.

#### 1 DANGER

Improper gas valve settings can cause severe personal injury, death or substantial property damage.

**Option 2. Using Digital Manometer** 

a. Open the offset pressure port by loosening the screw two turns as shown in Figure 10.



Figure 10. Connect Digital Pressure Monometer

b. Connect a manometer to the offset pressure port. For dual port manometers, use the positive pressure side.

Madal	CasTurna	Min Offset	
Model	Gas Type	Ра	
NCB-24LSWE	G20	8 ± 1	
	G31	4 ± 1	
NCB-28LSWE	G20	8 ± 1	
	G31	4 ± 1	
NCB-34LSWE	G20	8 ± 1	
	G31	4 ± 1	
	G20	8 ± 1	
INCD-40L3VVE	G31	4 ± 1	

Table 3. Offset value for minimum

	Gas type Output Consumption			G20 [20 mbar]	G31 [37 mbar]	
Model				Consumption	Gas flow	Gas flow
	Load	Kcal/h	kW	kW	m³/h	m³/h
	Max.	16,770	19.5	20.0	2.142	0.804
INCB-24LSVVE	Min.	3,552	4.1	4.2	0.450	0.169
	Max.	20,124	23.4	24.0	2.570	0.964
INCB-28LSVVE	Min.	3,522	4.1	4.2	0.450	0.169
	Max.	24,317	28.3	29.0	3.106	1.165
INCB-34LSVVE	Min.	4,276	5.0	5.1	0.546	0.205
NCB-40LSWE	Max.	28,509	33.2	34.0	3.641	1.366
	Min.	3,354	3.9	4.0	0.428	0.161

c. Fully open a hot water fixture and set the boiler to operate at 1-stage MIN mode (refer to table 2). Measure the offset value at low fire and compare it to the values in Table 3. If the offset value is out of range, the gas valve set screw will need to be adjusted.

If adjustment is necessary, locate the set screw as shown in Figure 11. Using a  ${}^{5}/{}_{32}$  in or 4mm Allen wrench, turn the set screw no more than  ${}^{1}/{}_{4}$  turn clockwise to raise or counterclockwise to lower the offset value.



Figure 11. Set Screw Location

- Note The set screw is located behind the screw-on cover. This must be removed first.
- d. At high fire, do not check the offset value and never adjust the gas valve.



Improper gas valve settings can cause severe personal injury, death or substantial property damage.

## 10.2 Cleaning the Heat Exchanger

## 

Before cleaning the heat exchanger, make sure the boiler is off.

To properly maintain the boiler, you should clean the heat exchanger annually.

To clean the heat exchanger:

1. Press the Power button on the front panel to turn off the boiler.



- 2. Disconnect the power supply to the boiler.
- 3. Turn off both gas and water supply to the boiler.



Wait at least 30 minutes for the heat exchanger to cool down.

4. Remove the two screws (one at the left bottom and one at the right bottom) of the front cover assembly to gain access to the internal components.



- 5. Once the front cover is removed, place it in a safe location to prevent accidental damage.
- 6. Loosen the four screws holding the front panel and remove the front panel.





When removing the front panel, label all wires and make sure all wires are disconnected.

7. Use a Phillips screwdriver to remove the two screws (four screws for NCB-40LSWE) where gas inlet pipe is attached to the fan motor assembly. Loosen the hex nut located above the gas vlave and remove the gas pipe.





8. Remove the screw connecting the fan motor assembly and the mixing chamber, and then remove the fan motor assembly.



9. Remove the five bolts securing the chamber brackets.



 Remove the two screws connecting the ignition transformer to the heat exchanger and then remove the ignition transformer.



11. Remove the six bolts connecting the mixing chamber and the heat exchanger, and then remove the mixing chamber, burner and the chamber brackets.



12. Rinse the internal parts of the heat exchanger by pouring the water.





- It is important that electric parts of the boiler are safe from water.
- Navien recommends to use a hose.
- If the water pressure of the hose is too high, water may splash to other electric parts of the boiler. Keep the water pressure of the hose as low as it can.
- If the boiler is installed in high area and you cannot see the inside of the heat exchanger, use a solid support and be careful not to fall.
- 13. As cleaning the heat exchanger is finished, reassemble the parts.



This boiler requires very little maintenance, however a qualified technician should inspect the boiler at the beginning of every heating season and/or when there is a problem.

### 10.3 Wiring Diagram



### 10.4 Ladder Diagram



### 10.5 Outdoor Temperature Sensor (Optional)

### **Outdoor Temperature Sensor Installation**

- 1. Pull out the sensor body from the cap.
- 2. Attach the body to the wall using the screws/anchors provided with the device.
- 3. Run the wires into the device body through the grommet opening.
- 4. Connect the wires to the terminal block.
- 5. Attach the cap to the body.



Navien Outdoor Temperature Sensor

#### **Outdoor Temperature Sensor Installation Guidelines**

- Avoid areas with temperature fluctuations by direct sunlight, and where the temperature may not be representative of true outdoor temperature.
- Best location to install the temperature sensor is on a North or Northeast side of a structure under eaves where the sensor is shielded from direct sunlight.
- · Avoid placing sensor in close proximity of heat sources that may affect correct temperature sensing. (fans, exhausts, vents, lights)
- Avoid installing the sensor in areas where the sensor is subjected to excessive moisture.
- Use 18 gauge wiring (thermostat wiring) with no splices. (except at the unit harness connection with yellow leader wire.)
- Caution should be taken to avoid potential electromagnetic interference (EMI) by routing separately from potential sources such as line voltage wiring. When necessary, shielded cable may be used.
- Make sure wiring connections are secure before closing the cap.
- The sensor is a water resistant device.
- Any damage to the device may require the replacement of the entire component.

## GAS BOILER SYSTEM COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the competent person who commissioned the boiler as a compliance with the appropriate Building Regulations and then handed to the customer to keep for future reference.	means of demo	onstrating	9
Failure to install and commission this equipment to the manufacturer's instructions may invalidate the warranty but do	oes not affect s	statutory r	rights.
	/00/11/21/21	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	19
Address			
Boiler Make and Model			
Boiler Serial Number			
Commissioned by (print name) Gas Safe Register Number			
Company Name leiepnone Number			
Company Address Commissioning Date			
To be completed by the customer on receipt of a Building Regulations Compliance Certificate*: Building Regulations Notification Number ( <i>if applicable</i> )			
CONTROLS Tick the appropriate boxes			
Time and Temperature Control to Heating Room Thermostat and Programmable Load/Weather Programmer/Timer Room Thermostat Compensation	Optimu	um Start Control	
Time and Temperature Control to Hot Water Cylinder Thermostat and Programmer/Timer	Combinatio	on Boiler	
Heating Zone Valves Fitted	Not R	Required	
Hot Water Zone Valves	Not R	Required	
Thermostatic Radiator Valves Fitted	Not R	Required	
Automatic Bypass to System Fitted	Not R	Required	
Boiler Interlock	P	Provided	
ALL SYSTEMS			
The system has been flushed and cleaned in accordance with BS7593 and boiler manufacturer's instructions		Yes	
What system cleaner was used?			
What inhibitor was used?	Quantity		litres
Gas Rate	[		ft³/hr
Burner Operating Pressure (if applicable)	s Inlet Pressure		
Central Heating Flow Temperature			°C
Central Heating Return Temperature	[		°C
le the installation in a hard water area (above 200 ppm)2	Vaa	No	
Is the installation in a hard water area (above 200ppin)?			
What type of scale reducer has been fitted?			
DOMESTIC HOT WATER MODE Measure and Record:			
Gas Rate	ſ		ft³/hr
Burner Operating Pressure (at maximum rate)	maximum rate)		mbar
Cold Water Inlet Temperature	[		°C
Hot water has been checked at all outlets Yes	Temperature		°C
Water Flow Rate			l/min
The condensate drain has been installed in accordance with the manufacturer's instructions and/or BS5546/BS6798		Yes	
ALL INSTALLATIONS	CO/CO Patia		
The besting and bet water system complice with the appropriate Building Regulations		Ves	_
The dealers and the water system commes who me appropriate purphic bechanolis		Yes	
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions		·	=
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions The operation of the boiler and system controls have been demonstrated to and understood by the customer		Yes	
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions The operation of the boiler and system controls have been demonstrated to and understood by the customer The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer		Yes Yes	
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions The operation of the boiler and system controls have been demonstrated to and understood by the customer The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer		Yes	
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions The operation of the boiler and system controls have been demonstrated to and understood by the customer The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer Commissioning Engineer's Signature		Yes _ Yes _	
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions The operation of the boiler and system controls have been demonstrated to and understood by the customer The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer Commissioning Engineer's Signature Customer's Signature		Yes Yes	
The boiler and associated products have been installed and commissioned in accordance with the manufacturer's instructions The operation of the boiler and system controls have been demonstrated to and understood by the customer The manufacturer's literature, including Benchmark Checklist and Service Record, has been explained and left with the customer Commissioning Engineer's Signature Customer's Signature (To confirm satisfactory demonstration and receipt of manufacturer's literature)		Yes _ Yes _	

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## **SERVICE RECORD**

It is recommended that your heating system is serviced regularly and that the appropriate Service Record is completed.

#### **Service Provider**

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions.

Always use the manufacturer's specified spare part when replacing controls.

SERVICE 1 Date	SERVICE 2 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
Gas Safe Register Number	Gas Safe Register Number
Comments	Comments
Signature	Signature
SERVICE 3 Date	SERVICE 4 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
Gas Safe Register Number	Gas Safe Register Number
Comments	Comments
Signature	Signature
SERVICE 5 Date	SERVICE 6 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
Gas Safe Register Number	Gas Safe Register Number
Comments	Comments
Signature	Signature
SERVICE 7 Date	SERVICE 8 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
Gas Safe Register Number	Gas Safe Register Number
Comments	Comments
Signature	Signature
SERVICE 9 Date	SERVICE 10 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
Gas Safe Register Number	Gas Safe Register Number`
Comments	Comments
Signature	Signature