HE A Range

Fault codes on these boilers are shown as alternative flashing E or E1 and then two other numbers.

If the code has an A prefix this is a PCB programming code and should not be seen; this is usually due to a power supply fluctuation and resetting the boiler should clear it.

If the code is 0 or another number without a letter prefix, these are normal operating status codes. See user guide.

In all cases the user should try resetting the boiler before a call is arranged.

Fault codes the end user may be able to clear

Code	Possible fault	User action
E110	Overheat	Ensure radiators are bled of air
E119	Low water pressure	Add water to the system via filling loop
E125	Overheat	Ensure radiators are bled of air
E131	Overheat lock out	This may follow a power cut, try reset
E133	Gas supply fault	Check gas is turned on, if prepayment meter check there is credit. If all ok and E133 persists - contact engineer to visit
E168	PCB lock out	May follow power supply problem - try reset

Fault codes that require an engineer or installer visit

Code	Possible fault	User action
E10	Outside sensor	Engineer visit required

E20	Temperature sensor fault	Engineer visit required
E28	Flue sensor error	Engineer visit required
E151	PCB error	Engineer visit required
E152	PCB error	Engineer visit required
E155	Controls error	Engineer visit required
E160	Fan speed error, too slow	Engineer visit required
E161	Fan speed error, too fast	Engineer visit required
E164	PCB error	Engineer visit required
E167	PCB error	Engineer visit required